



भारतीय रिज़र्व बैंक
RESERVE BANK OF INDIA

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June 29, 2026

**RBI imposes monetary penalty on The Citizens Urban Cooperative Bank Ltd.,
Jalandhar, Punjab**

The Reserve Bank of India (RBI) has, by an order dated June 25, 2026, imposed a monetary penalty of ₹5 lakh (Rupees Five Lakh only) on The Citizens Urban Cooperative Bank Ltd., Jalandhar, Punjab (the bank) for non-compliance with certain directions issued by RBI on 'Exposure Norms and Statutory / Other Restrictions' and 'Comprehensive Cyber Security Framework for Primary (Urban) Cooperative Banks (UCBs) – A Graded Approach'. This penalty has been imposed in exercise of powers conferred on RBI under the provisions of Section 47A(1)(c) read with Sections 46(4)(i) and 56 of the Banking Regulation Act, 1949.

The statutory inspection of the bank was conducted by RBI with reference to its financial position as on March 31, 2025. Based on supervisory findings of non-compliance with RBI directions and related correspondence in that regard, a notice was issued to the bank advising it to show cause as to why penalty should not be imposed on it for its failure to comply with the said directions. After considering the bank's reply to the notice and additional submissions made by it, RBI found, *inter alia*, that the following charges against the bank were sustained, warranting imposition of monetary penalty:

The bank had:

- i. sanctioned loans beyond the prescribed regulatory limit to certain nominal members; and
- ii. failed to put in place two factor authentication for accessing the Core Banking Solution.

This action is based on deficiencies in regulatory compliance and is not intended to pronounce upon the validity of any transaction or agreement entered into by the bank with its customers. Further, imposition of this monetary penalty is without prejudice to any other action that may be initiated by RBI against the bank.

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(Brij Raj)
Chief General Manager