

Dated: 21/10/2026

To,
Listing Compliance Department
BSE Limited (SME)
25th Floor, BSE Building,
P.J Tower, Dalal Street, Fort, Mumbai-400001

Scrip Code: 544735

Dear Sir/Madam,

Subject – Statement of Investors Grievances under Regulation 13(3) of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 for the Quarter and Half year ended on September 30, 2026.

Ref: NOVUS LOYALTY LIMITED (“Company”)

In Compliance with the Regulation 13(3) of SEBI (Listing Obligation and Disclosure Requirements) Regulations, 2015, we are enclosing herewith the Statement of Investors Grievances of the Company for the quarter and half year ended on September 30, 2026.

Kindly take the above information on record and oblige.

Thanking You,

Yours Truly,

For **NOVUS LOYALTY LIMITED**

(Previously known as Novus Loyalty Private Limited)

Aditi
Pardal
Digitally signed
by Aditi Pardal
Date: 2026.10.21
12:36:27 +05'30'

Name: Aditi Pardal

Designation: Company Secretary & Compliance Officer

Mem. No.: 33216

Encl: As above

Dated: 21/10/2026

To,
Listing Department
BSE SME
25th Floor, BSE Building,
P.J Tower, Dalal Street, Fort, Mumbai-400001

Scrip Code: 544735

Dear Sir/Madam,

Subject-Disclosure under Regulation 13(3) of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015

Pursuant to Regulation 13(3) of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, we have enclosed herewith Investors Grievance for the Quarter and half year ended on September 30, 2026.

S. No.	Particulars	Quarter and half year ended on September 30, 2026
	INVESTOR COMPLAINTS	
1.	Pending at the beginning of the quarter	NIL
2.	Received during the quarter	NIL
3.	Disposed during the quarter	NIL
4.	Remaining unsolved at the end of the quarter	NIL

Kindly take the above information on record and oblige.

Thanking You,

Yours Truly,

For **NOVUS LOYALTY LIMITED**

(Previously known as Novus Loyalty Private Limited)

Aditi
Pardal
Digitally signed
by Aditi Pardal
Date: 2026.10.21
12:36:54 +05'30'

Name: Aditi Pardal
Designation: Company Secretary & Compliance Officer
Mem. No.: 33216

Encl: As above

Novus Loyalty Limited (Formerly known as Novus Loyalty Pvt. Ltd.)
CIN No: U72900HR2011PLC127344 | GST No 06AAECC4455C1Z1
727, Udyog Vihar, Phase 5, Gurugram, Haryana 122016
Tel: 91-124-4382002. Email: communication@novus-loyalty.com |
Web: <https://www.novus-loyalty.com/>

KFIN/Compl-300936
Date : 12.10.2026

THE COMPANY SECRETARY
NOVUS LOYALTY LIMITED
PLOT NO.727,
UDYOG VIHAR, PHASE-V,
GURGAON - 122016

Dear Sirs,

Sub: - Statement of Investor Complaints under Regulation 13(3) of SEBI (Listing Obligations & Disclosure Requirements) Regulations, 2015) for the period 01.07.2026 – 30.09.2026

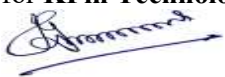
This is to certify that -

1	Number of Investor Complaints carried forward from the quarter ended 30.06.2026	0
2	Number of Investor Complaints received for the period 01.07.2026 – 30.09.2026	0
	Total No of Complaints	0
3	Number of Investor Complaints resolved during the quarter 01.07.2026 – 30.09.2026	0
4	Number of Investor Complaints lying unresolved for the quarter ended 30.09.2026	0

Type of Complaints: -

1	Share related	0
2	Dividend related	0
3	Annual reports related	0
4	IPO Refund related / Others	0

Thanking you.
Yours faithfully,
for **KFin Technologies Limited**



Dnyanesh Gharote
Vice President

Operations Centre:

KFin Technologies Limited, Selenium, Tower B, Plot No-31 & 32,
Financial District, Nanakramguda, Serilingampally,
Hyderabad – 500032, Telangana, India.

KFin Technologies Limited

Registered Office:

KFin Technologies Limited, 301, The Centrium,
3rd Floor, 57, Lal Bahadur Shastri Road, Nav Pada,
Kurla (West), Mumbai - 400 070, Maharashtra

CIN: L72400MH2017PLC444072