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November 04, 2026

The Listing Department **National Stock Exchange of India Ltd.** **Exchange Plaza, Bandra-Kurla Complex** **Bandra (E), Mumbai-400051** **NSE SYMBOL : NUCLEUS**	**The Listing Department** **BSE Limited** **Phiroze Jeejeebhoy Towers,** **25th Floor, Dalal Street, Mumbai-400001** **SCRIP CODE: 531209**

Dear Sir/Madam,

Ref: Regulation 30(2) of Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015

In terms of the Regulation 30(2) of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, please find enclosed the Press Release announcing that **"Shinhan Finance Selects Nucleus Software's FinnOne Neo® 9.0 to Support Lending Growth in Vietnam"**

This is for your information and records.

Thanking You.

Yours Sincerely
For Nucleus Software Exports Limited

POONAM BHASIN
Digitally signed by POONAM BHASIN
Date: 2026.11.04 09:20:18 +05'30'

Poonam Bhasin
Company Secretary

Encl: As above

PRESS RELEASE

Shinhan Finance Selects Nucleus Software's FinnOne Neo® 9.0 to Support Lending Growth in Vietnam

The unified platform is expected to help is designed to modernise loan origination, servicing and collections while enabling greater automation and faster product launches

Ho Chi Minh City, Vietnam, and Noida, India – 4th November 2026: Shinhan Vietnam Finance Company Limited ("Shinhan Finance"), part of Shinhan Card and Shinhan Financial Group, has selected FinnOne Neo® 9.0, Nucleus Software's flagship end-to-end lending platform, to modernise its consumer finance operations and support its growth in Vietnam.

Shinhan Finance will implement the Customer Acquisition System, Loan Management System and Collections modules across its lending operations. The platform is planned to support personal finance, vehicle finance, consumer loans, credit cards and bundled propositions such as Omni Loan.

Upon implementation, FinnOne Neo® 9.0 is expected to enable Shinhan Finance to extend straight-through processing across eligible lending journeys, configure and launch products faster, integrate additional self-service channels, and manage the complete lending lifecycle through a unified and scalable platform.

The selection followed an extensive evaluation and proof-of-concept process. Nucleus Software's lending expertise, strong functional fit, local presence in Vietnam and ability to provide local implementation and support were important considerations in the decision.

Strengthening Nucleus Software's Commitment to Vietnam

Nucleus Software's journey in Vietnam began with its first implementation in 2012, giving the company close to 14 years of experience supporting the country's financial services sector. Today, Vietnam is Nucleus Software's largest market in Southeast Asia, with its technology supporting financial institutions including HDBank, Vietcombank, Viet Capital Bank and MB Bank. With Shinhan Finance joining this growing customer base, Nucleus continues to deepen its presence and long-term commitment to the Vietnamese market.

In February 2026, Nucleus Software further strengthened this commitment by incorporating Nucleus Software Vietnam Company Limited, a wholly owned local entity, and establishing its office in Hanoi. The local presence expands Nucleus Software's delivery, implementation, hiring and customer-support capabilities, enabling closer engagement with financial institutions and greater alignment with local business, procurement and compliance requirements.

This investment, together with the inaugural Nucleus Synapse Vietnam and the launch of FinnOne Neo® 9.0 and FinnAxia® 9.0 in the country, represents the next phase of Nucleus Software's journey in Vietnam - combining nearly 14 years of market experience with stronger local capabilities to support the continued transformation and growth of Vietnam's financial services ecosystem.

Mr. Chun Young Ill, General Director, Shinhan Finance, said:

"Vietnam is central to Shinhan Finance's long-term growth strategy. As customer expectations evolve, we are investing in technology that can make financing simpler, faster and more convenient while maintaining strong standards of security, risk management and responsible lending.

"The implementation of FinnOne Neo® 9.0 will provide us with the flexibility and scalability to deepen automation, introduce relevant products more efficiently and create more connected experiences for our customers and employees. We look forward to beginning this new chapter with Nucleus Software."

Shinhan DS Vietnam will serve as the system integration partner, bringing its understanding of the Shinhan Financial Group technology ecosystem to the implementation.

Mr. Parag Bhise, CEO and Executive Director, Nucleus Software, said:

"We are honoured to have been selected by Shinhan Finance for this important transformation. This engagement reflects the strength of our lending expertise, the capabilities of FinnOne Neo® 9.0 and our long-term commitment to Vietnam.

"FinnOne Neo® 9.0 will provide Shinhan Finance with an integrated foundation across origination, servicing and collections, enabling greater automation, faster product innovation and scalable growth. Together with Shinhan Finance and Shinhan DS Vietnam, we look forward to delivering a transformation that is locally relevant and future-ready."

The implementation will equip Shinhan Finance with a scalable and flexible lending foundation to support future growth and evolving customer needs. Local implementation and support teams will ensure close collaboration throughout the transformation journey.

About Nucleus Software

Nucleus Software Exports Ltd. Is a publicly traded (BSE: 531209, NSE: NUCLEUS), software product company that provides lending and transaction banking products to global financial leaders.

Nucleus Software delivers disruptive Fintech Solutions to 200+ Banks and Financial Institutions across 50 countries supporting Retail Lending, Corporate & SME Finance, Islamic Finance, Automotive Finance, Captive Automotive Finance, Cash Management, Mobile & Internet Banking, Transaction Banking and more. Our solutions manage over $15 trillion value of yearly transactions, with over 26 million transactions each day through our globally integrated transaction banking platform. Our lending platform manages $1.2 trillion+ value of loans globally, while enabling 500,000+ users to log in daily.

Our Flagship Products **FinnOne Neo®** and **FinnAxia®** are backed by more than 4 decades of BFSI domain expertise and an inbuilt AI powered platform to realize the digital transformation goals of FIs worldwide.

1. **FinnOne Neo®**: The next-generation **digital lending platform**, designed to revolutionize the lending process. FinnOne Neo® is built on an advanced technology platform, empowering financial institutions to streamline their lending operations, enhance customer experiences, and drive business growth.

2. **FinnAxia®**: An integrated **global transaction banking suite**, trusted by banks worldwide to optimize their transaction banking processes. With FinnAxia®, financial institutions can efficiently manage their cash management, trade finance, liquidity management, and other transaction banking activities on a single platform, thereby improving operational efficiency, visibility, and enhancing client relationships.

3. **Nucleus Software Digital Services**: Our comprehensive suite of services is tailored to assist banks and financial institutions in their digital transformation journey and maintain an optimal technology infrastructure. Through Nucleus Software Digital Services, we offer a holistic approach to digital transformation, enabling organizations to deliver seamless customer experiences, achieve operational and cost efficiencies, and gain actionable insights to drive strategic decision-making.

These offerings collectively underline Nucleus Software's commitment to driving innovation and empowering financial institutions to thrive in an increasingly digital world.

Recognized by **Gartner®** and **Forrester®**, Nucleus Software continues to drive innovation across lending, transaction banking, and financial technology transformation.

For Media related information, please contact:

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