

**IN THE SUPREME COURT OF INDIA
CIVIL APPELLATE JURISDICTION**

CIVIL APPEAL No. 12821 OF 2026

SH. T.G.S. MAHESH & ORS.

APPELLANTS

VERSUS

INDIAN BANK

RESPONDENT

ORDER

1. This appeal is directed against the judgment and order dated 19th August, 2026¹ passed by the National Consumer Disputes Redressal Commission, New Delhi² dismissing the appellant's complaint³.

2. In our considered opinion, the NCDRC has rightly held that the nature of complaint lodged by the appellant cannot be examined in course of proceedings under the Consumer Protection Act, 2019 and that the appellant ought to seek remedy elsewhere. Since no substantial question of law is involved in this appeal, we are not inclined to interfere with the impugned judgment.

3. The appeal is, accordingly, dismissed.

1 impugned judgment

2 NCDRC

3 Consumer Complaint No. 111 of 2024

4. Pending interlocutory application(s), if any, shall stand disposed of.

.....J.
[DIPANKAR DATTA]

.....J.
[SHEEL NAGU]

**New Delhi;
September 25, 2026.**

ITEM NO.43

COURT NO.7

SECTION XVII-A

S U P R E M E C O U R T O F I N D I A
RECORD OF PROCEEDINGS

Civil Appeal No(s). 12821/2026

SH. T.G.S. MAHESH & ORS.

Appellant(s)

VERSUS

INDIAN BANK

Respondent(s)

FOR ADMISSION

IA No. 280398/2026 - APPROPRIATE ORDERS/DIRECTIONS

IA No. 280400/2026 - PERMISSION TO FILE ADDITIONAL DOCUMENTS/FACTS/
ANNEXURES

IA No. 280399/2026 - STAY APPLICATION

Date : 25-09-2026 This matter was called on for hearing today.

CORAM : HON'BLE MR. JUSTICE DIPANKAR DATTA
HON'BLE MR. JUSTICE SHEEL NAGU

For Appellant(s) : Mr. Krishnamohan K., AOR
Mr. Amritangshu Bhattacharyya, Adv.
Mr. Saksham Gogia, Adv.
Mr. Abinash Kr Jha, Adv.
Mr. Nirmitt Gogia, Adv.
Mr. Kuber Kaushik, Adv.

For Respondent(s) : Mr. Rajesh Kumar Gautam, Adv.
Mr. Anant Gautam, AOR
Mr. Vibhu Sharma, Adv.
Mr. Aman Gahlot, Adv.
Ms. Isha Gaur, Adv.

UPON hearing the counsel the Court made the following
O R D E R

The appeal is dismissed in terms of the signed order placed on the file.

(JATINDER KAUR)
P.S. to REGISTRAR

(SUDHIR KUMAR SHARMA)
COURT MASTER (NSH)