TCS/PR/SE/37/2026-27

November 17, 2026

National Stock Exchange of India Limited
Exchange Plaza, C-1, Block G,
Bandra Kurla Complex, Bandra (East)
Mumbai - 400051
Symbol - TCS

BSE Limited
P. J. Towers,
Dalal Street,
Mumbai - 400001
Scrip Code No. - 532540

Dear Sirs,

Sub: Press Release

We are sending herewith copy of the Press Release titled "**HFS Research ranks TCS as a leader in agentic application management services**" which will be disseminated shortly.

The Press release is self-explanatory.

Thanking you,

Yours faithfully,
For **Tata Consultancy Services Limited**

YASHASWIN NARENDRA SHETH
Digitally signed by YASHASWIN NARENDRA SHETH
Date: 2026.11.17 10:28:04 +05'30'

Yashaswin Sheth
Company Secretary
ACS 15388

Encl: as above

TATA CONSULTANCY SERVICES
Tata Consultancy Services Limited
9th Floor Nirmal Building Nariman Point Mumbai 400 021
Tel 91 22 6778 9595 Fax 91 22 6630 3672 e-mail corporate.office@tcs.com website www.tcs.com
Registered Office 9th Floor Nirmal Building Nariman Point Mumbai 400 021
Corporate Identity No. (CIN): L22210MH1995PLC084781

For immediate use **Press Release**

HFS Research ranks TCS as a leader in agentic application management services

Tata Consultancy Services has been recognised for its AI-First delivery, Proprietary IP, Investment Velocity, Outcome-Aligned Commercials, Observability, and Production Scalability.

MUMBAI, November 17, 2026: Tata Consultancy Services (TCS) (BSE: 532540, NSE: TCS), a global leader in IT services, consulting, and business solutions, has been recognised as a Leader in the HFS Services-as-Software (SaS) Star Ratings 2026 for Agentic Application Management Services (AMS). TCS was positioned highest among the 33 agentic AMS vendors evaluated in this report.

The HFS Research report drew on more than 400 buyer evaluations that assessed AI-First delivery, Proprietary IP, Investment Velocity, Outcome-Aligned Commercials, Observability, and Production Scalability. It examined how service providers combined AI agents with human expertise to manage enterprise applications.

The report highlighted TCS' AI-powered automation, strong governance, and its ecosystem of strategic partnerships spanning hyperscalers, enterprise platform providers, and leading AI innovators, as key strengths. Enterprise buyers participating in the assessment recognised TCS for its delivery discipline, scalability, and proactive problem management.

Additionally, the report showcased TCS' five-level Human+AI Service Autonomy Model™ that is underpinned by an extensive portfolio of proprietary offerings and capabilities. HFS Research also cited TCS' Agentic AMS vision focused on reducing run costs, improving operational efficiency, and accelerating issue resolution, as a key differentiator.

Phil Fersht, CEO and Chief Analyst, HFS Research, said, *"TCS rates among the SaS Star Leaders on the fundamentals enterprises rely on for agentic AMS at scale, agents that integrate into existing ITSM without forcing new ways of working, and a delivery model that extends from a single queue to a full estate with outcomes baselined and tracked. Buyers credit its depth of contextual knowledge, disciplined governance and production-grade scale, underpinned by a mature automation stack spanning ignio, TCS Cognix and the newer TCS AI WisdomNext platform. TCS is rated highly by enterprise customers for its capabilities that they trust to run and scale the estate dependably."*

"AI agents are becoming an integral part of enterprise technology operations, working alongside people to make services more proactive, resilient and reliable," said ***K Krithivasan, Chief Executive Officer and Managing Director, TCS****. "Our Human+AI Service Autonomy Model for AMS brings together agentic AI with our deep understanding of clients' technology landscapes and existing investments to deliver greater autonomy and better business outcomes. This recognition reflects our continued focus on AI-powered services transformation, an integral part of TCS' five-pillar AI strategy."*

As enterprise AI moves beyond experimentation to large-scale adoption across business operations and transformation programs, including agentic AI initiatives, TCS is helping customers navigate this shift through its Infrastructure-to-Intelligence strategy. This full-stack AI approach is supported by a portfolio of proprietary offerings, including:

- **ignio™ AIOps:** It helps enterprises streamline and optimize IT operations by combining unified observability, AI-powered insights, and closed-loop automation across hybrid and multi-cloud environments.

- **TCS AI WisdomNext™:** A unique AI platform that aggregates multiple GenAI services into a single interface and empowers organizations to rapidly adopt GenAI technologies. It allows businesses to do so at scale, at lower costs, and in compliance with regulatory guardrails.
- **TCS Cognix™:** AI-driven human-machine collaboration suite, which offers a customized, fit-for-purpose transformation approach aligned to the business dynamics and operations maturity of each enterprise

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About Tata Consultancy Services (TCS)

Tata Consultancy Services (BSE: 532540, NSE: TCS) is the technology partner of choice for industry-leading organizations worldwide. Since its inception in 1968, TCS has upheld the highest standards of innovation, engineering excellence and customer service.

It has set an aspiration to become the world's largest AI-led technology services company and is enabling its clients to transform themselves across the full AI stack, from infrastructure to intelligence.

Rooted in the heritage of the Tata Group, TCS is focused on creating long term value for its clients, its investors, its employees, and the community at large. With a highly skilled workforce spread across 56 countries and 194 service delivery centers across the world, the company has been recognized as a top employer in six continents. With the ability to rapidly apply and scale new technologies, the company has built long term partnerships with its clients. Many of these relationships have endured into decades and navigated every technology cycle, from mainframes in the 1970s to artificial intelligence today.

TCS sponsors 14 of the world's most prestigious marathons and endurance events, including the TCS New York City Marathon, TCS London Marathon, Tata Mumbai Marathon, and TCS Sydney Marathon with a focus on promoting health, sustainability, and community empowerment.

TCS generated consolidated revenues of over US $30 billion in the fiscal year ended March 31, 2026. For more information, visit **www.tcs.com**.

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TCS media contacts:

Corporate Communications & India	Email: corporate.communications@tcs.com Email: santosh.castelino@tcs.com Email: rhea.mistry@tcs.com

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