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Scrip Code: BANKINDIA	Scrip Code: 532149
The Vice President – Listing Department, National Stock Exchange of India Ltd., Exchange Plaza, Bandra Kurla Complex, Bandra East, Mumbai 400 051.	The Vice-President – Listing Department, BSE Ltd., 25, P.J. Towers, Dalal Street, <u>Mumbai 400 001.</u>

Dear Sir/Madam,

Investor/Analyst Meet Non-deal Roadshow update.

Pursuant to Regulation 30 read with Sl.No.15 of Para A of Schedule III and Regulation 46(2) (o) of the SEBI (LODR) Regulations, 2015, we hereby inform that in continuation to our intimation dated 04-09-2026, please find attached the Investor Presentation (In INR Currency). The same is also available on the website of the Bank at www.bankofindia.bank.in.

Further, for the convenience of international investors, the Investor Presentation has also been prepared in **US Dollar (USD) and Pound Sterling (GBP) Currency**, particularly for dissemination amongst investors based in **Hong Kong, Singapore and London**.

This is for your information and appropriate dissemination.

भवदीय Yours faithfully,



(Usha Ramsinghani)
कंपनी सचिव Company Secretary



Relationship beyond banking

Performance Analysis

Q1 FY 2026-27

(Quarter Ended 30.06.26)

Currency : INR

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Macroeconomic Update

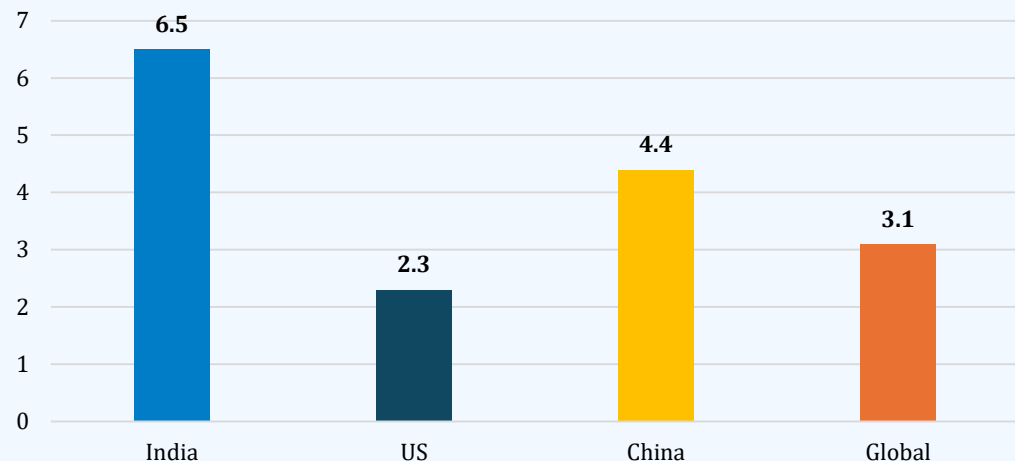


Overview of the Indian economy and banking sector

Bank of India

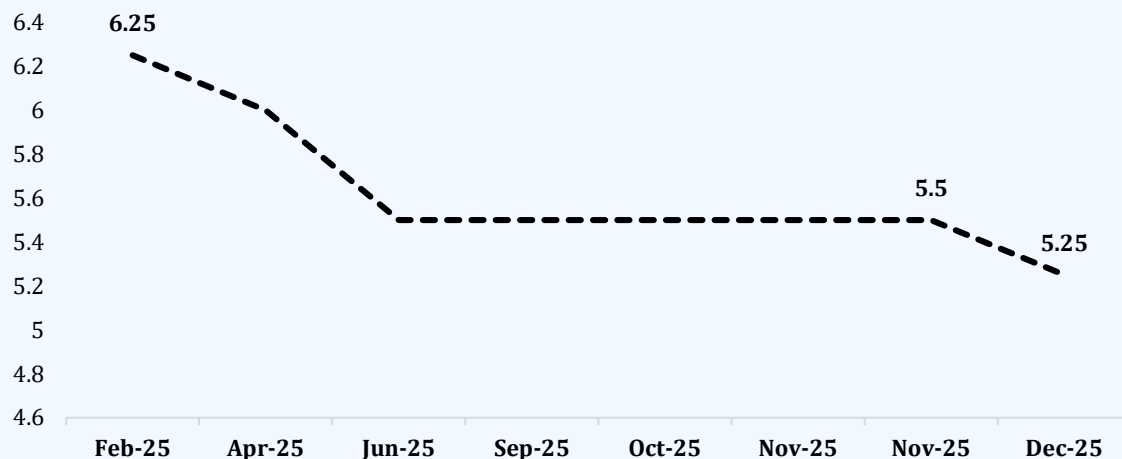


India's GDP is expected to grow at a faster pace than of its larger peers and the global average



Source: IMF (2026)

RBI has cumulatively cut repo rates by 150bps since Feb-2025



Source: RBI

- The IMF projects India's GDP growth at 6.5 % in calendar year 2026, while the RBI projects real GDP growth at 6.7% in FY 2026-27.
- Sustained momentum in consumption demand supported by GST rate cuts, and healthy balance sheets of financial institution and corporates will support further growth in the Indian economy
- Gross FDI inflows stood at ₹ 8,94,846 Cr in FY26 up from ₹ 7,67,146 Cr in FY25. FDI inflows growth was primarily driven by government reforms, progress in India's trade negotiation, and strong growth momentum in the economy
- Banking credit (Non-Food Credit) has been broad based, reaching 15.9% in FY26.



Key Highlights

01



Business Performance

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Financial Performance

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Asset Quality

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Capital, Share Holding & Group Performance

29-35



Digital Banking HR, ESG etc.

36-48

Key Highlights

Bank of India



Global Business



16.57% ↑

RAM Growth



19.75% ↑

Net Profit



36.23% ↑

Global Deposits



14.90% ↑

Retail Advances



20.60% ↑

Gross NPA



111 bps ↓

Global Advances



18.64% ↑

Agriculture Advances



18.92% ↑

Net NPA



24 bps ↓

Corporate Advances



18.44% ↑

MSME Advances



19.34% ↑

CRAR



130 bps ↑

Key Highlights Q1 FY 2026-27 (YoY)

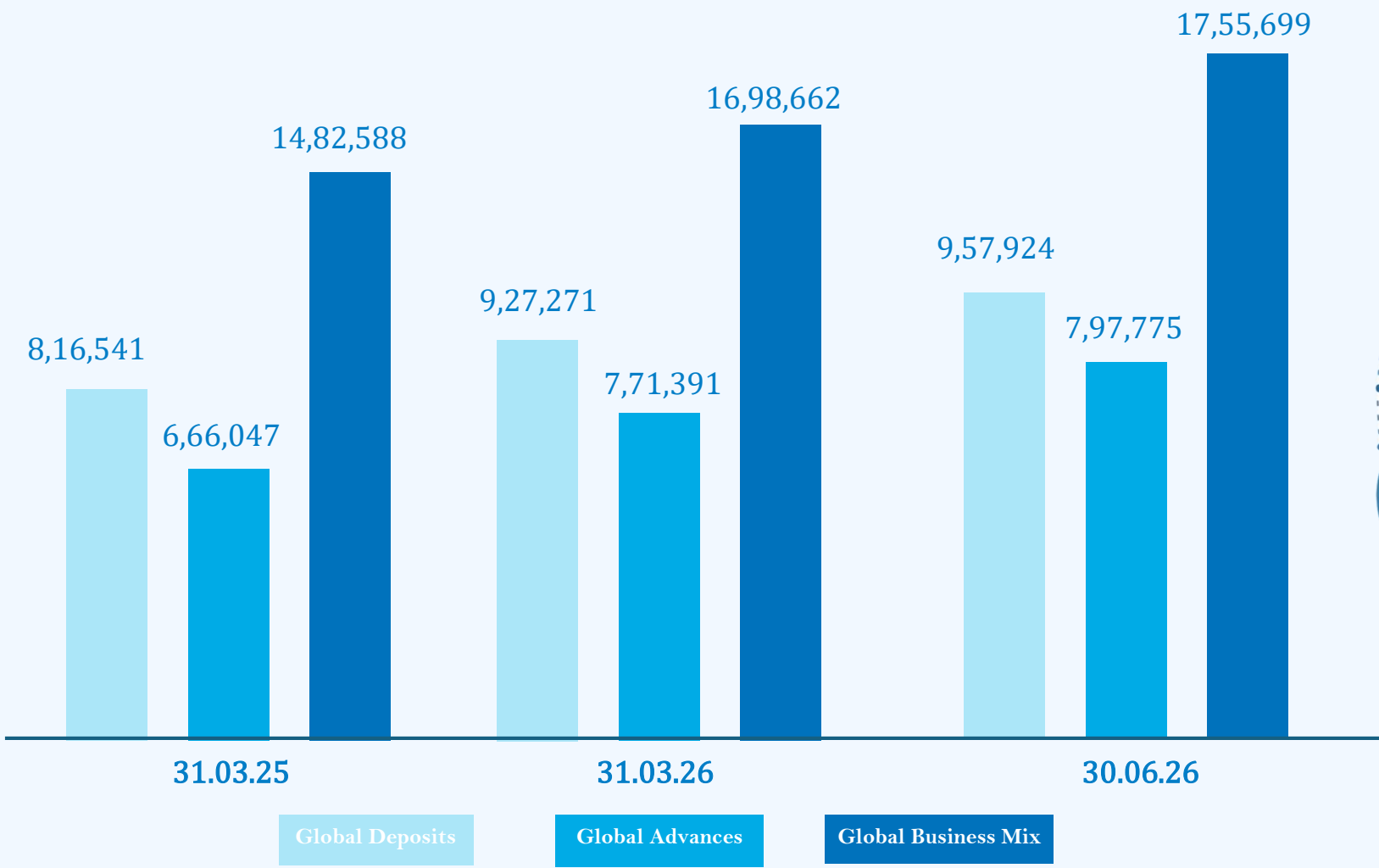


Business Performance



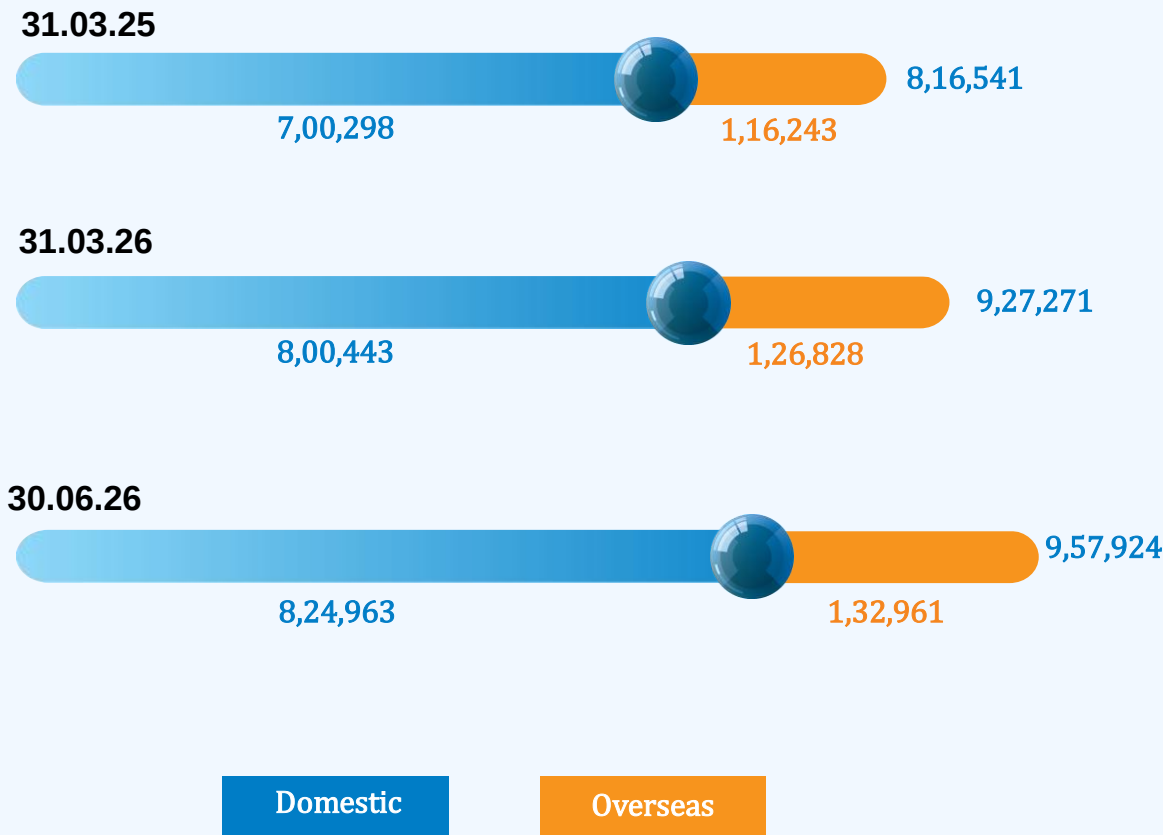
Global Business Mix

(Amt in ₹ Cr)

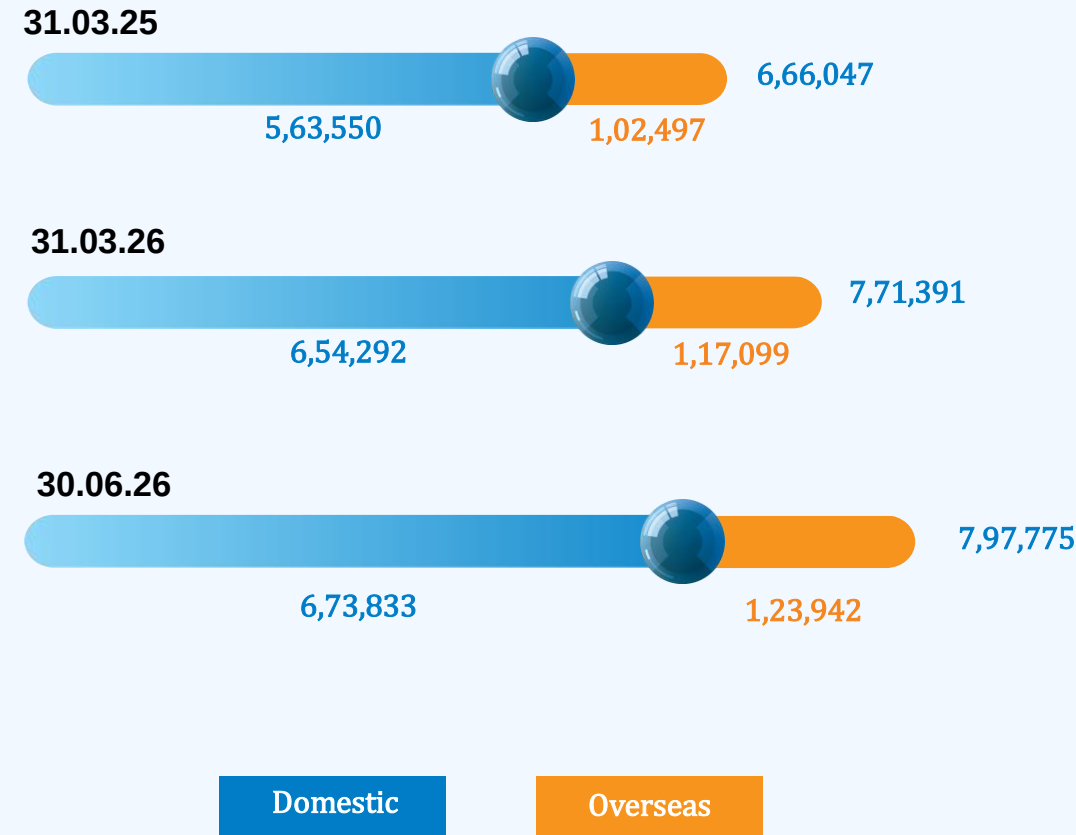


(Amt in ₹ Cr)

Domestic & Overseas Deposits



Domestic & Overseas Advances





Global Deposits & Advances - Growth

(Amt in ₹ Cr)

Particulars	31.03.25	31.03.26	30.06.26
Global Deposits	8,16,541	9,27,271	9,57,924
Global Advances	6,66,047	7,71,391	7,97,775
Global Business Mix	14,82,588	16,98,662	17,55,699

QoQ Growth		YoY Growth (30.06.26 over 30.06.25)	
Amount	%	Amount	%
30,653	3.31	1,24,226	14.90
26,384	3.42	1,25,331	18.64
57,037	3.36	2,49,557	16.57

Global Business crosses ₹17.50 Lakh Crore with 16.57% YoY Growth

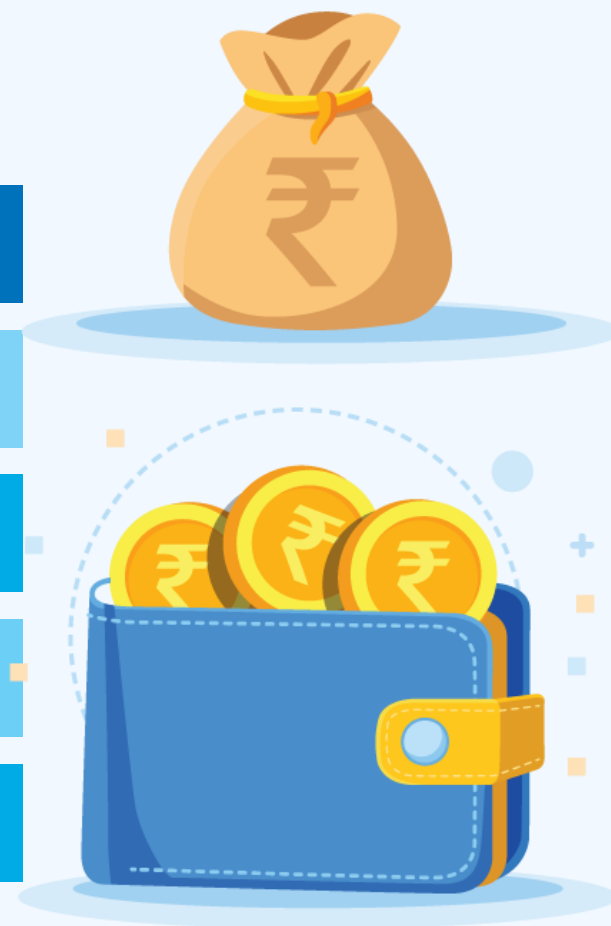




Domestic Deposits

(Amt in ₹ Cr)

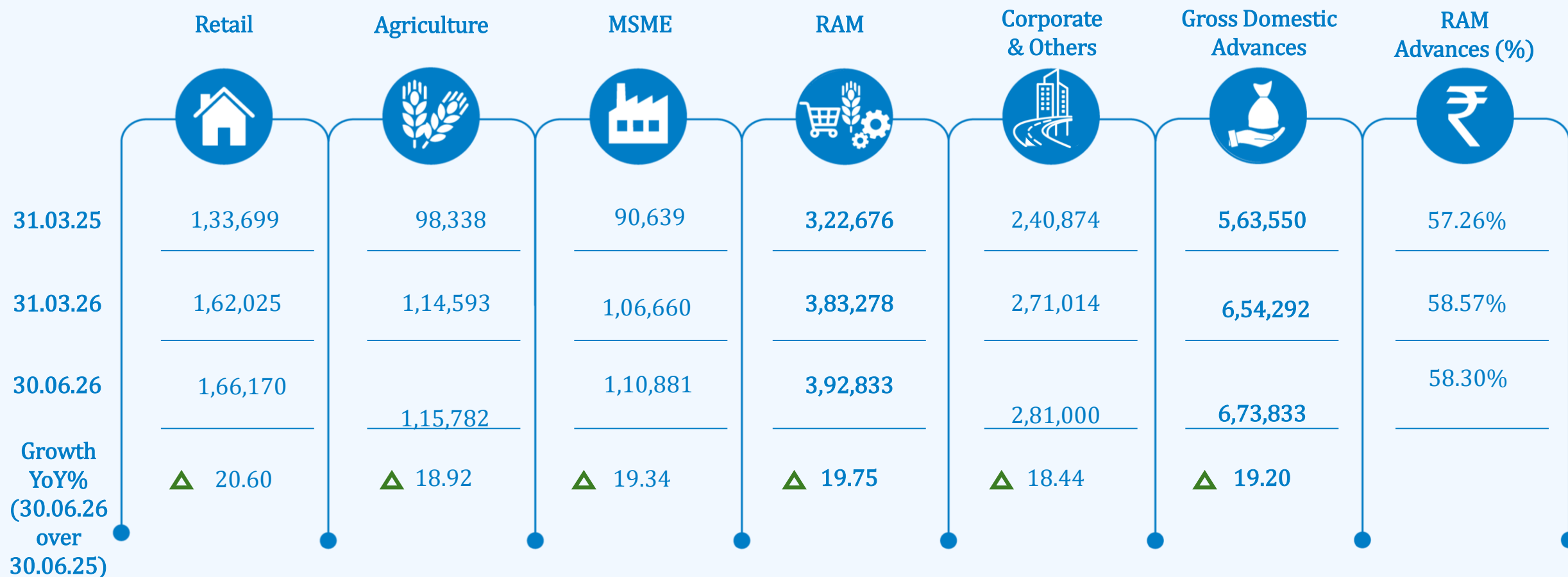
Particulars	31.03.25	31.03.26	30.06.26
CASA Amount	2,80,316	3,00,765	3,02,085
CASA (%)	40.29%	37.64%	36.68%
Total Term Deposits	4,15,447	4,98,193	5,21,377
of which Retail Term Deposits (%)	45.89%	44.14%	42.00%





Composition of Gross Domestic Advances

(Amt in ₹ Cr)

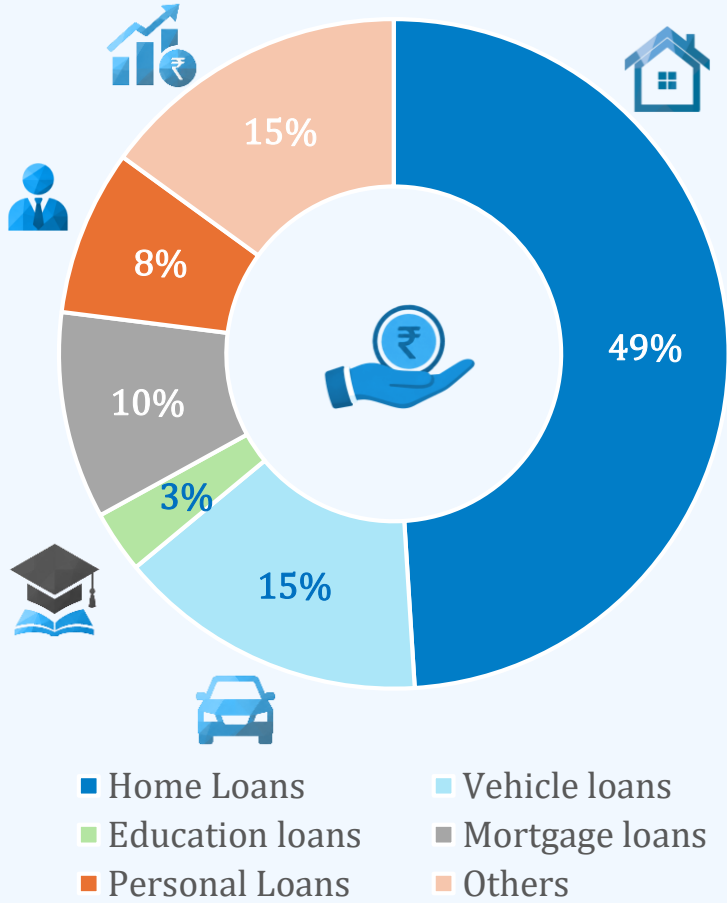


The Bank continues to strengthen its focus on the RAM portfolio, with its contribution to Gross Domestic Advances increasing year-on-year.

Retail Loans

Particulars	(Amt in ₹ Cr)			
	31.03.25	31.03.26	30.06.26	Growth YoY (%) (30.06.26 over 30.06.25)
Home loans	67,826	79,178	81,213	17
Vehicle loans	20,828	24,726	25,296	20
Education loans	3,969	4,590	4,609	20
Mortgage loans	10,758	15,617	16,280	51
Personal loans	12,670	13,168	13,068	3
Others*	17,648	24,746	25,704	27
Total Retail Loans	1,33,699	1,62,025	1,66,170	21

* Includes Staff Loans, Gold Loans, Loan against Deposits, etc.





Priority Sector Advances

(Amt in ₹ Cr)

Particulars	Regulatory Target	31.03.25	31.03.26	30.06.26
ANBC		4,73,348	5,36,823	5,38,858
Priority Sector		2,13,227	2,48,887	2,53,864
% To ANBC	40.00	45.05	46.36	47.11
Agriculture*		1,00,126	1,05,022	1,06,986
% To ANBC	18.00	21.15	19.56	19.85
Small and Marginal Farmers		58,185	74,105	76,643
% To ANBC	10.00	12.29	13.80	14.22
Weaker Section		73,573	93,879	96,712
% To ANBC	12.00	15.54	17.49	17.95
Micro Enterprises (PS)		46,215	51,580	51,613
% To ANBC	7.50	9.76	9.61	9.58



Priority Sector lending across categories exceed the regulatory targets as on 30.06.26

* Includes RIDF & PSLC



Domestic Credit – Industry-wise Outstanding

(Amt in ₹ Cr)

Particulars	31.03.25	31.03.26	30.06.26
Infrastructure	56,626	53,392	54,967
Basic Metal & Metal products	18,994	21,570	22,341
Textiles	6,426	6,659	6,934
Gems & Jewellery	2,751	2,995	2,792
Chemicals & Chemical products	7,985	6,532	7,277
Vehicles & Transport equipment	2,186	2,092	2,401
Rubber, Plastic & their products	3,831	4,253	4,356
Construction	4,398	4,009	4,218
Direct Exp to Real Estate Sector	82,005	1,00,026	1,02,938
- Residential Mortgage*	79,257	95,707	98,395
- CRE	2,748	4,319	4,543
NBFC (Incl. HFCs)	71,106	78,864	80,900



* Includes Priority Sector Housing Loans and all other Residential Mortgages

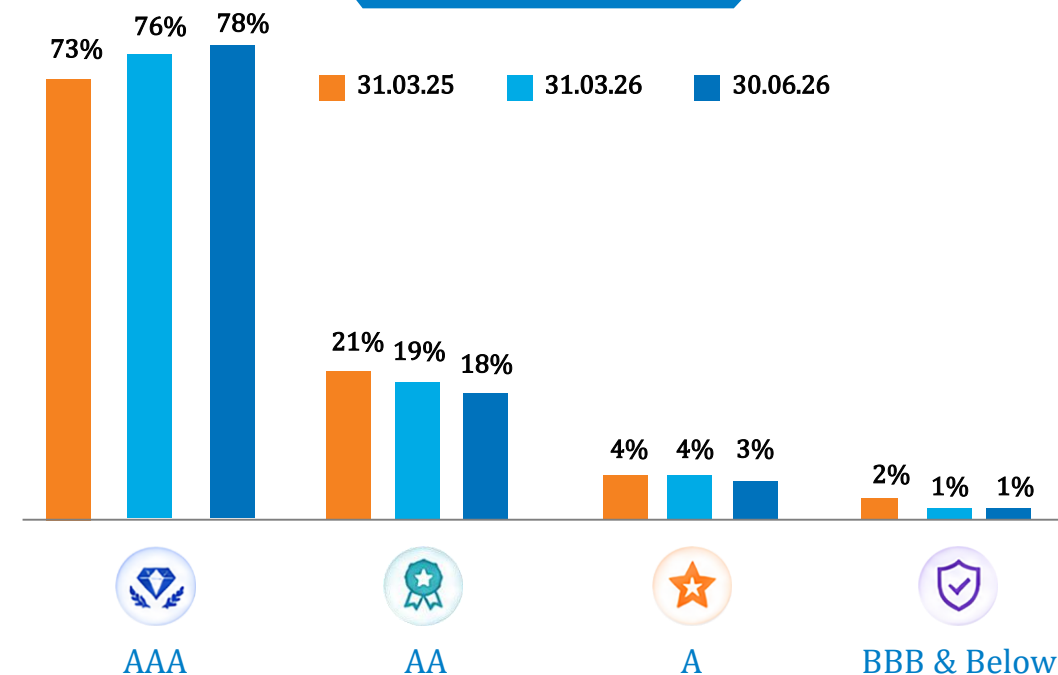


NBFC Portfolio – Global Outstanding

(Amt in ₹ Cr)

Particulars	31.03.25	31.03.26	30.06.26
 AAA	64,297	76,456	78,037
 AA	19,049	18,830	18,316
 A	3,540	3,370	3,315
 BBB & Below	1,370	1,399	1,054
 Total	88,256	1,00,055	1,00,722

Portfolio Mix (%)



Key Highlights



AAA segment continues to strengthen, increasing to **78%** as on 30.06.26



Over **96%** of the portfolio is in AAA & AA categories



Well diversified portfolio across various market players



Low exposure to lower rated assets (BBB & Below)



Global NBFC Portfolio – Rating Profile as on 30.06.26

(Percentage)

Category	AAA	AA	A	BBB & Below	Total
 NBFC-HFC	22	6	--	--	28
PSU	8	1	--	--	9
Bank	4	2	--	--	6
Private	11	3	--	--	14
 NBFC-MFI	--	1	--	--	1
Private	--	1	--	--	1
 NBFC-Others	55	12	3	1	71
PSU	4	--	2	--	6
Bank	23	--	--	--	23
Private	28	11	1	1	40
 Grand Total	78	18	3	1	100



Domestic Advances – Infrastructure Sector Outstanding

(Amt in ₹ Cr)

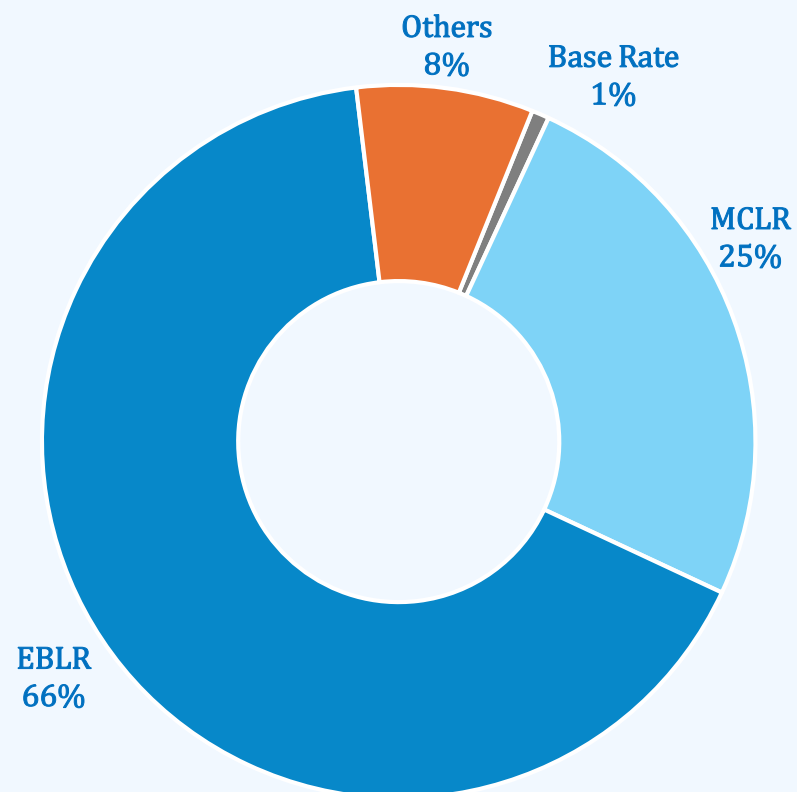
Particulars	31.03.25	31.03.26	30.06.26
Power	33,354	34,066	35,758
a) SEBs	12,594	11,047	9,366
- Generation	5,691	5,611	4,274
- Transmission	2,062	1,655	1,445
- Distribution	4,841	3,781	3,647
b) PSUs & Pvt Power Cos	20,760	23,019	26,392
Roads and Ports	16,948	12,916	12,669
Other Infrastructure*	6,324	6,410	6,540
Total	56,626	53,392	54,967

* Other Infrastructure includes Telecom, Social Infrastructure, Water & Sanitation, etc.





Benchmark-wise Distribution of Advances – Standard Domestic



(Amt in ₹ Cr)

Benchmark Rates	Standard Advances as on 30.06.26	Share (%)
EBLR	4,35,365	66.01
MCLR	1,67,055	25.33
Base Rate	1,793	0.27
Others*	55,323	8.39
Grand Total	6,59,536	100.00

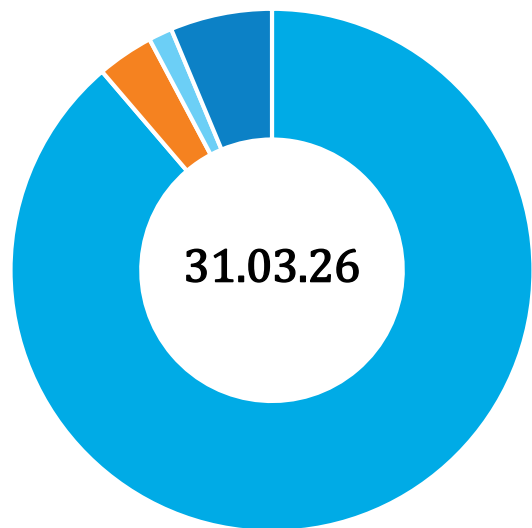
* Includes Fixed Rate loans, FCL, Loan against TDR, etc.



External Rating-wise Distribution of Standard Corporate Advances

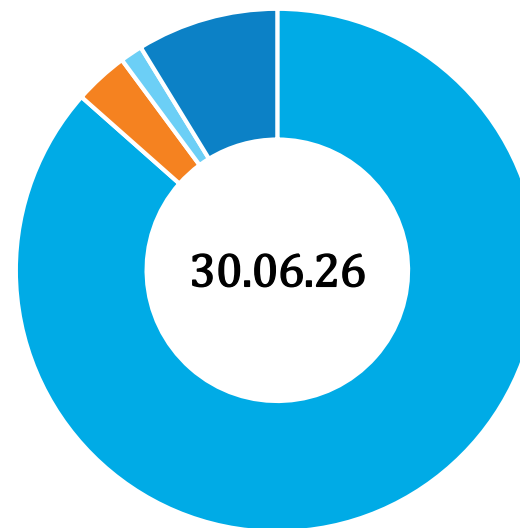
Domestic Corporate Advances – Above ₹ 50 Cr

31.03.26



A & above	86.53%
BBB	3.34%
Below BBB	1.38%
Unrated	8.75%

30.06.26



A & above	86.80%
BBB	3.57%
Below BBB	1.23%
Unrated	8.40%



As of 30.06.26, Investment grade accounts form 90% of our Standard Corporate Advances portfolio





Domestic Investments

(Amt in ₹ Cr)

Particulars	31.03.26					30.06.26				
	AFS	HTM	FVTPL	SUB-JV	Total	AFS	HTM	FVTPL	SUB-JV	Total
SLR Investments	20,469	1,71,048	17,146	-	2,08,663	23,808	1,77,901	6,860	-	2,08,569
- of which Govt Securities	20,469	1,71,048	17,146	-	2,08,663	23,808	1,77,901	6,860	-	2,08,569
Non SLR Investments	9,110	26,599	6,693	3,638	46,040	10,075	26,554	6,718	3,661	47,009
M Duration	2.45	-	4.52	-	-	2.71	-	3.12	-	-
Total	29,579	1,97,647	23,839	3,638	2,54,703	33,882	2,04,455	13,578	3,661	2,55,578

Financial Performance





Net-Interest Income (Global)

(Amt in ₹ Cr)

Particulars	31.03.25(12 M)	31.03.26(12M)	30.06.26(3M)	YoY (%) 30.06.26 over 30.06.25
Interest Income	70,826	75,160	19,949	8.70
a. Advances	50,045	53,472	14,358	12.24
b. Investments	17,205	18,050	4,532	-1.99
c. Money Market Operations & Others	3,576	3,638	1,059	13.14
Interest Expended	46,432	49,988	13,117	6.78
a. Deposits	37,766	40,852	11,046	12.42
b. Borrowings	7,315	6,935	1,454	-25.59
c. Subordinated Bonds & Others	1,351	2,201	616	22.22
Net Interest Income	24,394	25,172	6,833	12.61





Non-Interest Income (Global)

(Amt in ₹ Cr)

Particulars	31.03.25(12 M)	31.03.26(12M)	30.06.26(3M)	YoY (%) 30.06.26 over 30.06.25
Commission, Exchange & Brokerage	1,714	1917	404	-0.50
Cross Selling (Third Party Commission)	281	260	59	20.41
Profit from Sale and Revaluation of Investments	1,873	1674	414	-49.51
Profit from Exchange Transactions	431	558	226	113.21
Recovery in Written Off Accounts	2,365	2674	609	89.13
Other Non Interest Income	2,330	2792	867	87.26
Non-Interest Income	8,994	9874	2,579	19.07





Operating Expenses (Global)

(Amt in ₹ Cr)

Particulars	31.03.25(12M)	31.03.26(12M)	30.06.26(3M)	YoY (%) 30.06.26 over 30.06.25
1. Staff Expenses	10,300	10,312	2,603	8.64
2. Overheads				
a. Rent, Taxes & Lighting	990	1,049	281	15.64
b. Depreciation on Bank's Property	594	720	195	12.72
c. Printing & Stationery	103	105	25	8.70
d. Postage & Telecommunication	328	312	113	25.56
e. Repairs & Maintenance	104	111	27	3.85
f. Travelling Expenses	445	464	111	0.91
g. Insurance Expenses	915	1041	171	-32.94
h. Misc Expenses & Others	3,196	3,883	835	-8.14
Total Operating Expenses	16,975	17,998	4,361	3.22



Operating Profit and Net Profit (Global)

(Amt in ₹ Cr)

Particulars	31.03.25(12M)	31.03.26(12M)	30.06.26(3M)	YoY (%) 30.06.26 over 30.06.25
Operating Profit	16,412	17,049	5,051	25.99
Provisions for - Bad & Doubtful (NPA)	4,593	3,393	1,144	3.62
- Non Performing Investment	-282	-	--	-
- Standard Assets & Others	-333	-290	-181	--
Provisions before Tax	3,978	3,103	963	-12.13
Profit before Tax (PBT)	12,434	13,946	4,088	40.34
Taxation	3,215	3,419	1,020	54.31
Net Profit	9,219	10,527	3,068	36.23





Key Financial Ratios (Global)

Particulars	FY 2024-25	FY 2025-26	Q1 FY 2026-27
Yield on Advances (%)	8.46	7.80	7.46
Yield on Investments (%)	7.10	6.88	6.87
Yield on Funds (%)	7.24	6.81	6.77
Cost of Deposits (%)	4.93	4.80	4.69
Cost of Funds (%)	4.75	4.53	4.45
Net Interest Margin (NIM) (%)	2.82	2.52	2.52
Cost to Income Ratio (%)	50.84	51.35	46.33
Credit Deposit Ratio (%)	81.57	83.19	83.28
Return on Assets (%)	0.90	0.93	1.01
Return on Equity (%)	15.27	14.90	16.12
Credit Cost (%)	0.76	0.48	0.15
Book Value Per Share (Tangible) (₹)	145.10	165.35	168.97
Book Value Per Share (₹)	148.88	167.37	169.98

Asset Quality





Asset Classification: Global Advances

(Amt in ₹ Cr)

Particulars	31.03.25		31.03.26		30.06.26	
	Outstanding	Share (%)	Outstanding	Share (%)	Outstanding	Share (%)
Standard Advances	6,44,298	96.73	7,56,085	98.02	7,83,321	98.19
Gross NPA	21,749	3.27	15,306	1.98	14,454	1.81
- Sub-Standard	4,485	0.67	4,420	0.57	4,454	0.56
- Doubtful	9,178	1.38	9,130	1.18	7,441	0.93
- Loss	8,086	1.22	1,756	0.23	2,559	0.32
Gross Advances	6,66,047	100.00	7,71,391	100.00	7,97,775	100.00





Movement of NPA (Global)

(Amt in ₹ Cr)

Segment	FY 2024-25	FY 2025-26	Q1 FY 2026-27
Opening Balance (Gross NPA)	29,183	21,749	15,306
+ Fresh Slippage	7099	5,326	1,778
+ Debits in existing NPA accounts	489	226	53
Total Addition	7,588	5,552	1,831
- Cash Recovery	5,963	5,066	1,277
- Upgradation	1,303	1,194	392
- Written Off	7,755	5,735	1,014
Total Reduction	15,021	11,995	2,683
Closing Balance (Gross NPA)	21,750	15,306	14,454
Less: Provisions	16,391	11,056	10,435
Net NPA	5,359	4,250	4,019
Recovery in URI/UCI	2,240	1,271	272
Gross cash recovery (Recovery + Upgradation)	9,506	7,531	1,941



Asset Quality Ratio (Global)

(Amt in ₹ Cr)

	Gross NPA	Net NPA	Gross NPA (%)	Net NPA (%)	Provision Coverage (%)	Slippage Ratio (%)	Credit Cost (%)
31.03.25	21 749	5,358	3.27	0.82	92.39	1.36	0.76
31.03.26	15,306	4,250	1.98	0.56	93.57	0.83	0.48
30.06.26 (3 Months)	14,454	4,019	1.81	0.51	93.83	0.24	0.15

Asset quality strengthened in Q1 FY2026-27: Driven by lower Gross NPA, Net NPA alongside improved Provision Coverage.



Sector wise classification of Gross NPA

(Amt in ₹ Cr)

Sector	31.03.25		31.03.26		30.06.26	
	Amount	% of total	Amount	% of total	Amount	% of total
Retail	1,937	9	1,345	9	1,507	10
Agriculture	9,389	43	7,167	47	6,417	45
MSME	7,461	34	5,288	35	5,488	38
Corporate	2,574	12	1,349	9	885	6
Total Domestic	21,361	98	15,149	99	14,297	99
Overseas	388	2	157	1	157	1
Total Global	21,749	100	15,306	100	14,454	100



SMA – ₹ 5 Cr & above

(Amt in ₹ Cr)

SMA Category	31.03.25		31.03.26		30.06.26	
	Amount	% to Std Adv	Amount	% to Std Adv	Amount	% to Std Adv
SMA-0	1,761	0.27	1,601	0.21	675	0.09
SMA-1	3,652	0.57	2,709	0.36	2,844	0.36
SMA-2	508	0.08	403	0.05	578	0.07
Grand Total	5,921	0.92	4,713	0.62	▼ 4,097	▼ 0.52



Sector-wise SMA	31.03.26				30.06.26			
	SMA-0	SMA-1	SMA-2	Total	SMA-0	SMA-1	SMA-2	Total
Agriculture	164	46	69	279	173	80	76	329
Retail	25	69	54	148	95	57	113	265
MSME	185	213	253	651	328	128	275	731
Corporate	1,227	2,381	27	3,635	79	2,579	114	2,772
Grand Total	1,601	2,709	403	4,713	675	2,844	578	4,097



Overall SMA reduced by ₹2,924 Cr during Q1 FY2026-27 on YoY basis, with the SMA ratio declining from 1.08% to 0.52%, indicating an improvement in the portfolio



Sector wise break-up of Fresh Slippages

(Amt in ₹ Cr)

Sector	31.03.25		31.03.26		30.06.26	
	Amount	% of total	Amount	% of total	Amount	% of total
Retail	137	7	84	6	320	17
Agriculture	953	47	455	33	891	49
MSME	834	42	780	57	566	31
Corporate	64	3	25	2	54	3
Total Domestic	1,988	99	1,344	98	1,831	100
Overseas	20	1	23	2	0	0
Total Global	2,008	100	1,367	100	1,831	100



Resolution Framework - Standard Restructuring (Domestic)



(Amt in ₹ Cr)

	Resolution Framework 1.0	Resolution Framework 2.0	One time Restructuring	Total	Provision	% of Gross Advances
Retail	232	2,519	-	2,751	220	0.47
MSME	135	588	240	963	8	
Corporate & Others	21	-	-	21		
Total	388	3,107	240	3,735	228	

The restructured portfolio is only 0.47% of Gross Advances.



Summary of NCLT Cases – Domestic

(Amt in ₹ Cr)

Particulars	No. of Accounts	Total Book Outstanding (FB)	Provision held	Provision %
RBI List -1	2	1,404	1,404	100%
RBI List -2	5	1,501	1,501	100%
Cases filed and admitted in NCLT by our Bank	74	5,561	4,701	85%
Cases under admission in NCLT by our Bank	12	474	321	68%
Cases filed and admitted in NCLT by other Bank	214	20,990	20,304	97%
Cases under admission in NCLT by other Bank	3	171	151	88%
Cases under ILFS Restructuring	5	1,628	1,491	92%
Total	315	31,729	29,872	94%

The bank maintains strong provisioning against NCLT accounts, with 94% coverage as on 30.06.26

Capital, Share Holding & Group Performance





Capital Adequacy

(Amt in ₹ Cr)

Particulars	Regulatory Capital	31.03.26	30.06.26
 Capital Adequacy - Basel III			
CET-1 Capital		74,794	78,778
Tier I Capital		76,294	80,278
Tier II Capital		13,189	11,930
 Total Capital (CRAR)		89,483	92,208
 Risk Weighted Assets (RWA)		4,96,849	4,93,354
CET-1 (%) including CCB	8.00%	15.05	15.97
Tier I (%)	9.50%	15.36	16.27
Tier II (%)	2.00%	2.65	2.42
 Capital Adequacy Basel III (%) (incl CCB)	11.50%	18.01	18.69

Particulars	31.03.26	30.06.26
 Total RWA	4,96,849	4,93,354
 Credit – RWA	4,27,526	4,25,809
 Market – RWA	17,704	13,332
 Operational – RWA	51,619	54,213

Capital Raising in FY 27 (AT1 & Tier II Bonds)



Approved by Bank's Board

Additional Tier-I: ₹ 2,500 crore
 Tier-II Bonds: ₹5,000 crore
Total: ₹7500 crore
 (to be raised in FY 27)



Ratings and Shareholding Pattern



Domestic Long Term Rating

CRISIL Ltd. AA+ (Stable)	ICRA Ltd. AA+ (Stable)	India Ratings AA+ (Stable)
CARE Ratings AA+ (Stable)	ACUITE Ratings AAA (Stable)	Informetrics AAA (Stable)



Domestic Short Term Rating

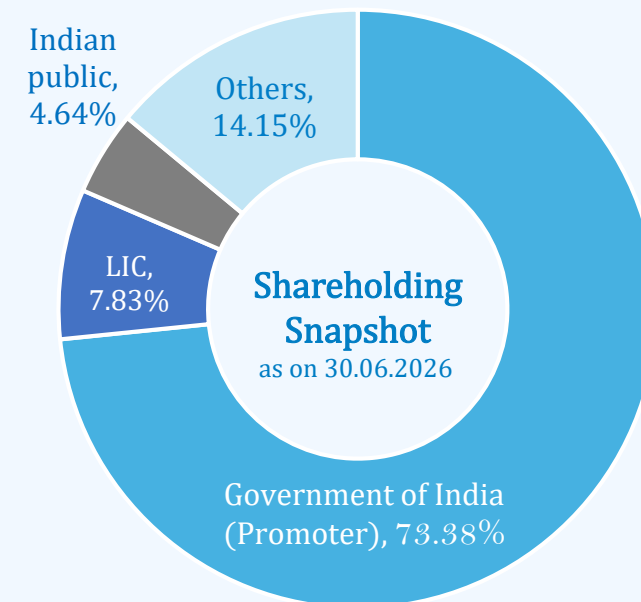
CRISIL Ltd. A1+	CARE Ratings A1+
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Overseas Rating

Fitch Ratings BBB-(Long)/F3 (Short) (Stable)
--

Particulars	Shareholding (%) As on 31.03.26	Shareholding (%) As on 30.06.26
Government of India	73.38	73.38
Life Insurance Corp	8.10	7.83
Indian Public	4.54	4.64
Others	13.98	14.15
Total	100.00	100.00



The bank continues to maintain strong domestic credit ratings of **AAA / AA+** across leading rating agencies, supported by a majority **Government shareholding of 73.38%**

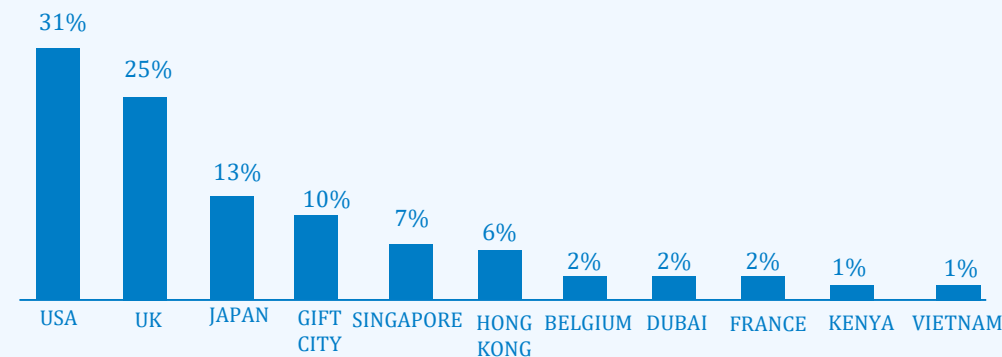


Overseas Business Operations

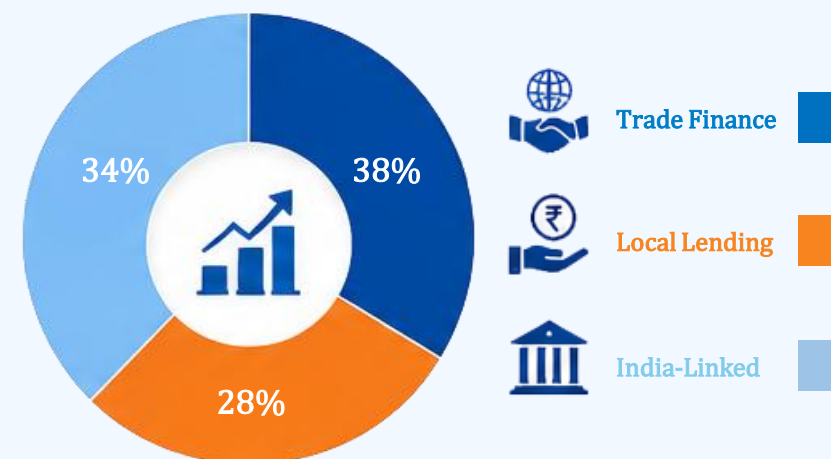
(Amt in ₹ Cr)

	Parameters	31.03.25	31.03.26	30.06.26
	Deposits	1,16,243	1,26,828	1,32,961
	Advances	1,02,497	1,17,099	1,23,942
	Business Mix	2,18,740	2,43,926	2,56,903
	Total Income	8,467	8,889	2,499
	Operating Profit	1,492	2,221	412
	Net Profit	1,164	1,845	303
	Gross NPA	388	157	157
	Net NPA	81	58	43

Geography-wise Advances Composition (%)



Advances by Segment (%)





Overseas Subsidiaries and Associates – Q1 FY 2026-27

(Amt in ₹ Cr)

Subsidiaries / Associates	Bank of India (New Zealand) Ltd.	Bank of India (Tanzania) Ltd.	Bank of India (Uganda) Ltd.	PT Bank of India Indonesia, Tbk	Indo Zambia Bank
 Capital	256	78	387	1,889	217
 Deposits	506	678	961	1,954	11,008
 Advances	794	543	694	2,392	5,693
 Business Mix	1,300	1,221	1,655	4,346	16,702
 Interest Income	13	20	39	55	423
 Operating Profit	5	9	27	19	227
 Net Profit	3	8	18	15	154

Overseas subsidiaries and associates continued to contribute positively, with all entities reporting profits in Q1 FY 27



Domestic Subsidiaries and Associates – Q1 FY 2026-27

					(Amt in ₹ Cr)	
	Sr. No.	Name of the Company	Nature of Business	Net Worth (BOI Share)	% Holding	
 Subsidiaries - Domestic	01	BOI Merchant Bankers Ltd.	Merchant Banking activities	25	100.00	
	02	BOI Services Ltd.	Depository Participants & Corporate BSA Activity for Bank of India	41	100.00	
	03	Bank of India Investment Managers Pvt. Ltd.	Mutual Fund business	235	100.00	
	04	Bank of India Trustee Service Pvt. Ltd.	Trustee Service to Mutual Fund Co.	1	100.00	
 Associates - Domestic	05	STCI Finance Ltd	NBFC	1,120	29.96	
	06	ASREC (India) Ltd.	Asset Reconstruction Company	85	27.30	
	07	Madhya Pradesh Grameen Bank	Regional Rural Bank	1,036	35.00	
 Joint Venture - Domestic	08	Star Union Dai-Ichi Life Ins. Co. Ltd.	Life Insurance Company	521	27.48	

The Bank's domestic investment portfolio comprises 8 entities across subsidiaries, associates and joint ventures, supporting a diversified financial services ecosystem



Branch Network & Geographical Presence

Branch Network	31.03.26	30.06.26
Domestic Branches	5,511	5,510
▪ Metro	1022	1022
▪ Urban	913	913
▪ Semi Urban	1,642	1,640
▪ Rural	1,934	1,935
Overseas Branches	22	21
Digital Banking Units	2	2



Total Branches



31.03.26

5,535

30.06.26

5,533

ATMs & CRAs



31.03.26

7,685

30.06.26

7,685

Bank Correspondents



31.03.26

25,053

30.06.26

24,845

Customer Touch Points



31.03.26

38,273

30.06.26

38,063

The Bank's physical reach in Q1 FY27 is 5,533 branches and over 38,063 customer touchpoints across domestic and overseas locations



Overseas Network

Categories	No. of foreign offices
Overseas branches (20)	20
Overseas subsidiaries (4)	23
Overseas Associates (1)	1
Representative Offices	1
IFSC Banking Unit (IBU)-GIFT City	1
Total No. of Foreign Offices	46

Note: Major Global Business Centers are US (New York), London, Paris, Antwerp, Dubai, Singapore, Hong Kong, New Zealand and Tokyo. Spread across 5 continents and 14 countries viz., USA, U.K., France, Belgium, Tanzania, Kenya, Uganda, Zambia, UAE., Indonesia, Singapore, Vietnam, New Zealand & Japan.



Our Singapore Centre completed 75 years of its operations

Digital Banking, HR, ESG & Others





Digital Initiatives



Digital Lending Platform

52 products (34 Assisted + 18 Self-serve) now live; e-Signing & e-Documentation (DDE)



New DR Data Centre

Bank has migrated to a new state-of-the-art disaster-recovery data centre



Star Sampark 2.0

Next-gen CRM is being developed for 360-degree customer view with ML-driven insights across branch, mobile, web, & contact-center



FX-Retail Platform

Designed specifically for retail customers to offer Transparent and Competitive Forex Trading



Banking Connect

Interoperable payment system with simpler one-time integration for merchant transactions



Digital transformation

- 36 ML models in production across eight business domains
- 215+ APIs are live in production with a further 150+ in user-acceptance and security testing
- 126 fintechs empaneled & 14 processes newly automated through robotic process automation



Overseas Initiatives

- Single Euro Payment Area (SEPA) made live for Paris branch operations
- M-PESA mobile money services now available for Kenya Centre



BOI Omni NEO Platform

- Omni Corporate Internet Banking is live
- New Virtual Debit Card has been introduced

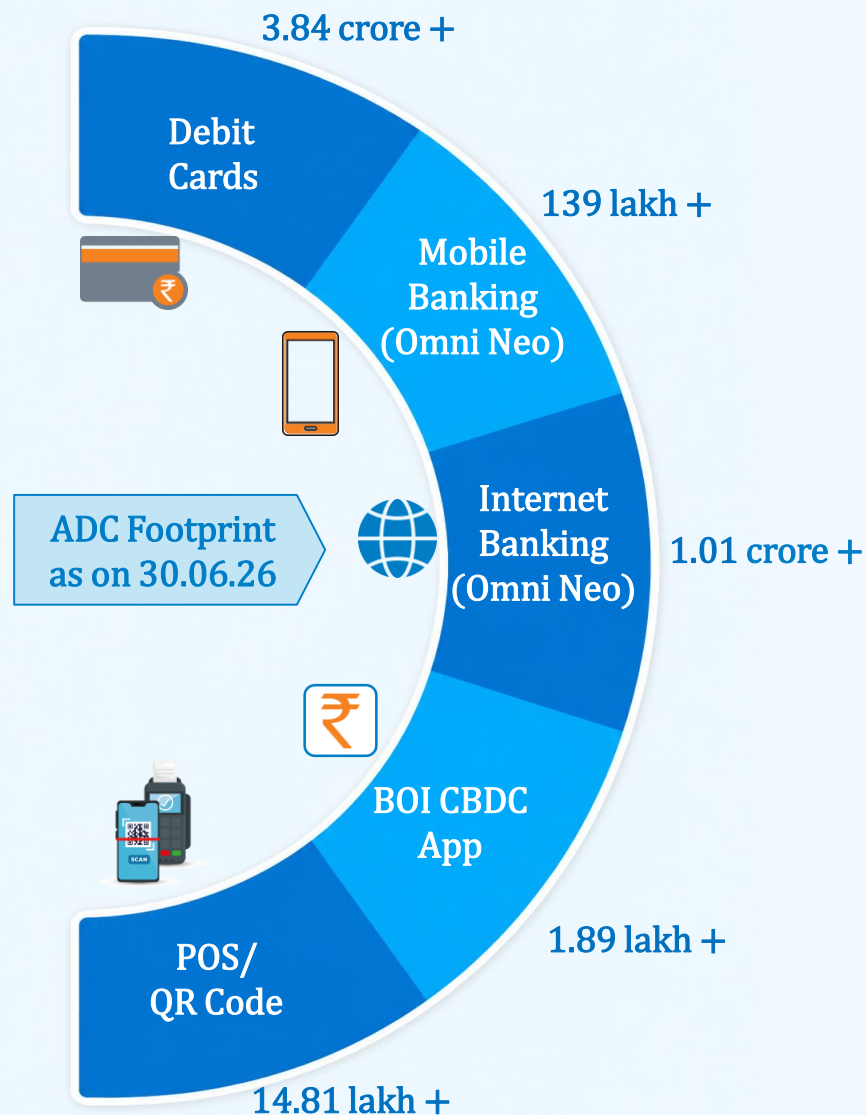


Centralised V-CIP Centre

Centralized V-CIP centre is now operational for seamless account opening through the E-platform

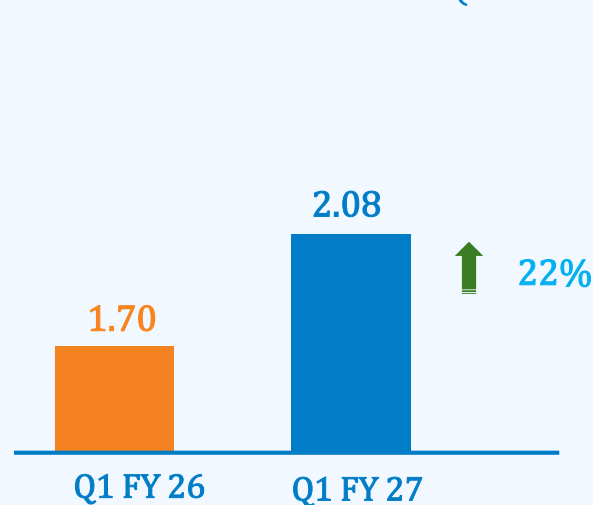


Digital Banking – Alternative Delivery Channels (ADC)

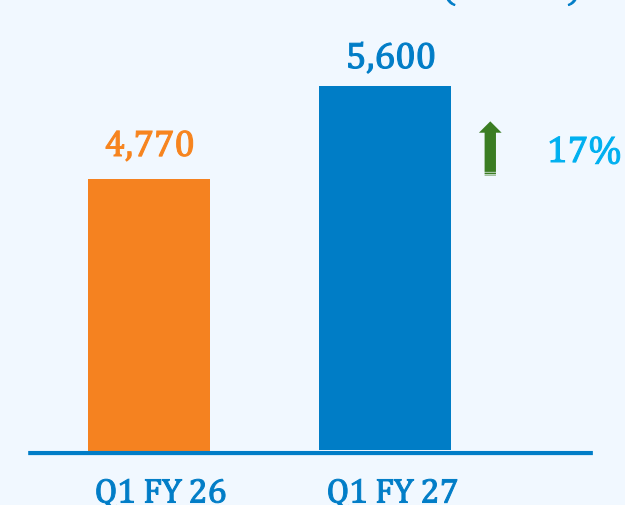


ADC Banking Volumes Q1 FY 27

Growth Volume of Transactions (Nos. in Billion)



Growth Value of Transactions (₹ Billion)



Digitally Generated Business (Q1 FY 27) – Omni Platforms

Savings/TDR Volume	1,14,382	69% growth
Savings/TDR Value	₹ 2,669 Cr	Compared to ₹779 Cr in Q1 FY 26
Third-Party Product Sales Volume (Insurance/MF/etc.)	86,024	38% growth



Major Products offered through Digital Platform

Retail Loan	MSME Loan	Agriculture Loan	Deposits
- Star Home Loan - Top Up Loan - Vehicle Loan - Education Loan - Loan/OD Against Property - Pensioner Loan - Personal Loan - Solar Roof Top Loan - Smart Home Loan	- MSME Renewal up to 10.00 lakh - MSME up to ₹750 lakh - Mudra – Sishu - Mudra – Kishor - Mudra – Tarun - Vehicle Express Loan (up to 100 lakh) - Star Digibiz (up to 100 lakh)	- KCC - Crop Loan / Animal Husbandry - Krishi Vahan - Self Help Group - Bhoomihin Kisan Card - e-Smart Dairy - Gold Loan - Kisan Tatkal	- Saving Accounts - Current Accounts - Term Deposits - Recurring Deposits (Including Flexi RD) - Harit Jama Yojana - Green Deposits



Digital Lending Platform Adoption in RAM Segment

Total Digital Loan Sanction
₹32,064 Cr (+36% YoY)

Retail Digital Sanction Value
₹13,772 Cr (+34% YoY)

Agri Digital Sanction Value
₹15,796 Cr (+24% YoY)

Digital lending continued to expand across Retail, MSME and Agriculture, supported by strong growth in loan sanctions and digital documentation.



Cyber Security Governance – Compliance & Achievements



Detection Tools of Mule Accounts

- MuleHunter.AI - Tool
- I4C - Data
- AMLOCK – Tool
- NPCI – Data
- Dept. of Telecom (DOT) - Data

Cyber Governance and Compliance

 Cyber Security Center of Excellence (CS-CoE)	 Compliant to RBI CSF 2016 & IT GRC 2024	 ISO 27001:2022 ISO 22301:2019 PCI DSS Certified
 Proactive Attack Surface Management	 Extensive Cyber Awareness Activities	 Centralized Cyber Threat Intelligence Management

BANK'S INITIATIVES

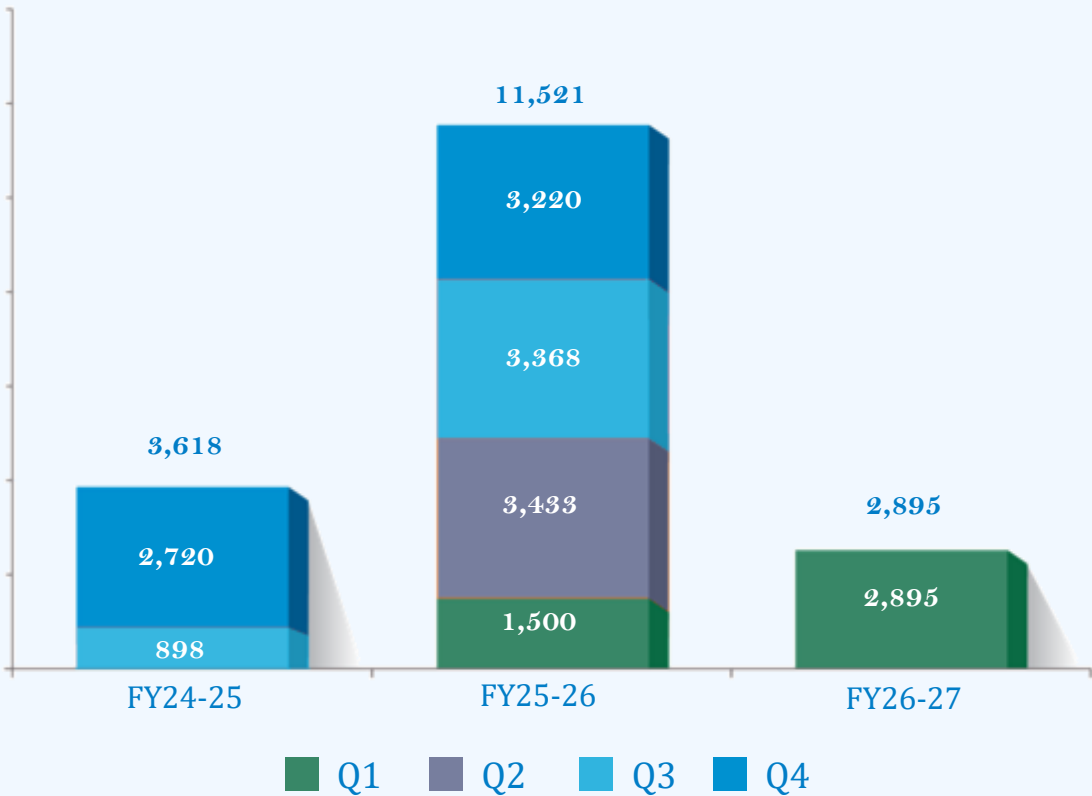
 Bank has initiated in-house Digital Forensic Incident Response Lab (DFIR Lab)	 Bank has initiated AI Enable Red teaming as proactive security measure	 Establishment of Unified Cyber platform	 Preparation of Quantum safe policy and framework for Bank	 Gap Assessment and devising of action plan for AI Generated cyber attack (e.g. Mythos)	 Identification and inventorization of LLMs hosted in Bank	 AI assisted internal vulnerability assessment
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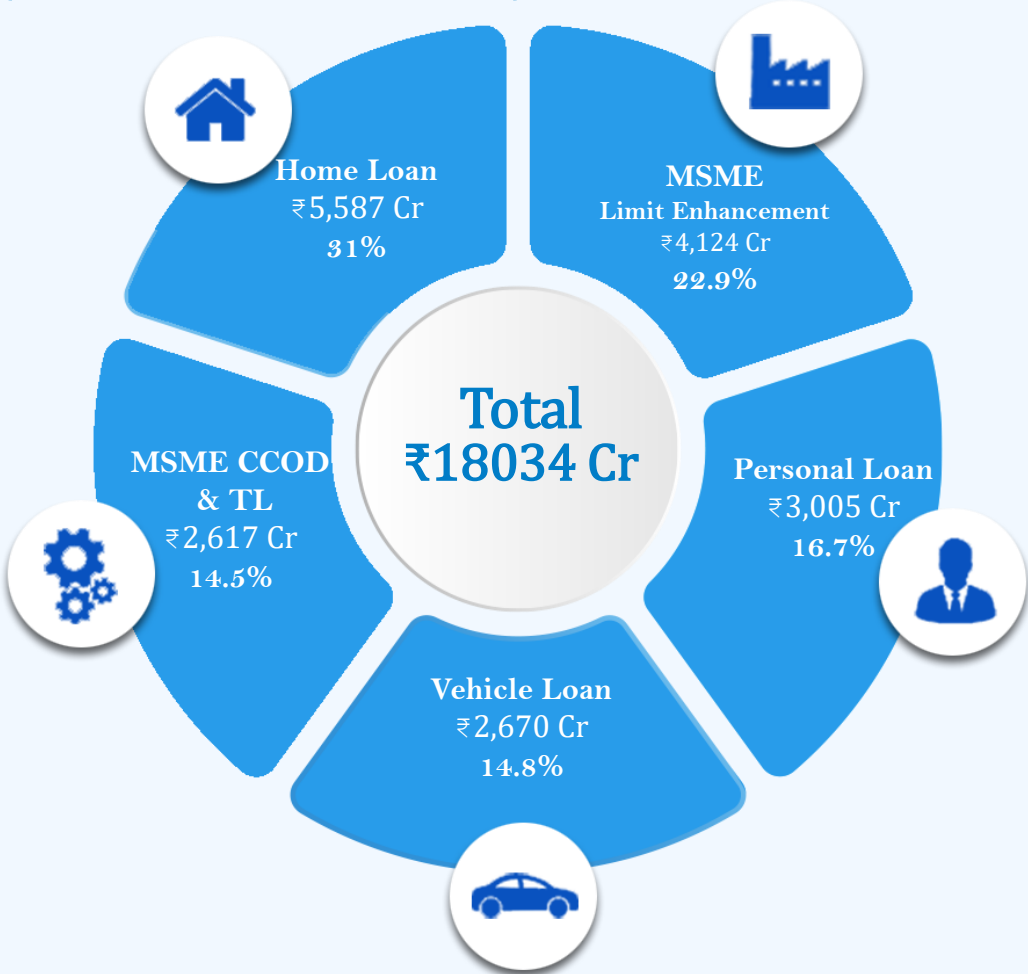
Performance of Analytics based Leads (as on 30.06.26)

(Amt in ₹ Cr)

Sanctioned Limit



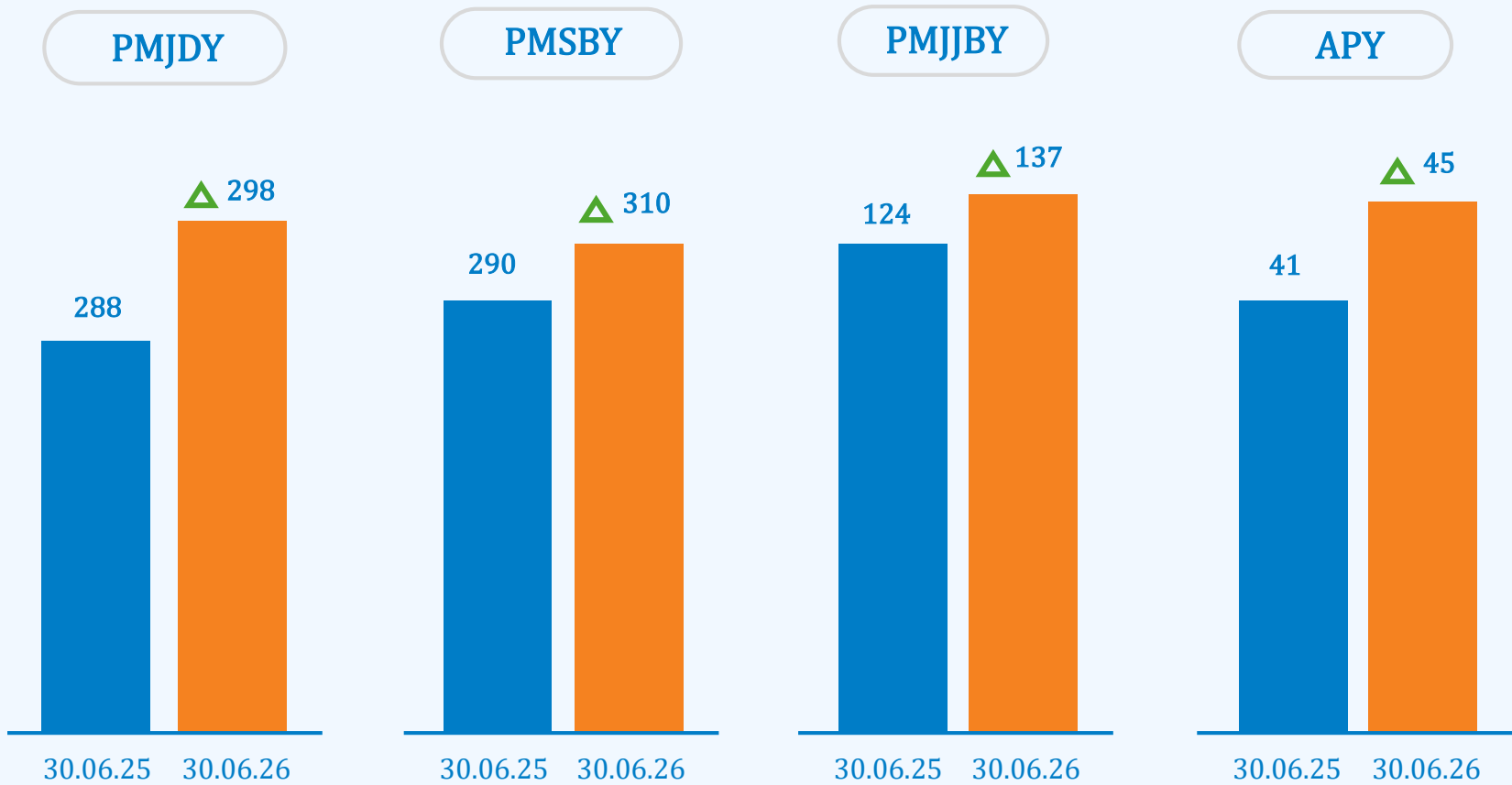
*FY24-25 covers Q3 & Q4; FY26-27 covers Q1



Converted 1,09,524 leads having sanction limit of ₹18,034 Cr across 5 models as on 30.06.26.

Inclusive Growth – Financial Inclusion

Numbers in Lakhs



Key Highlights

 BC/BCAs: 24,845

 Banking services points: 54

 RSETI: 44
43 RSETI graded “AA” by Ministry of Rural Development.



Manpower



No. of Centralized Units and Staff – 30.06.26

Central Processing Unit	No. of Units	No. of Officers Posted
 Zonal Centralized Operations Dept.	69	411
 SME City Centre & SME Urban Centre	133	1023
 Retail Business center	144	962
 Star Krishi Vikas Kendra	165	562
 Foreign Exchange Back Office	1	89
 Transaction Monitoring & KYC AML Department	1	79



Human Resource and Business Ratios

Parameter	As on 30.06.26
 Total No. of Employees	52,366
 Female Employees	15,824
 Male Employees	36,542
 Business Per Employee (₹ lakhs)	3,353 (2,948 as on 30.06.25)
 Profit Per Employee (₹ lakhs)	23.43 (17.63 as on 30.06.25)



Optimal Use of Talent. Delivering Performance. Creating Value | Empowered teams. Efficient structure. Stronger tomorrow.



People Initiatives – Project Star LIGHT



New Features added during Q1 FY 27

Performance Analytics
Dashboards translating business data into real-time, actionable insights for frontline staff

Social Recognition Platform
A digital space where staff publicly celebrate wins, fostering a culture of everyday appreciation and visibility

Business-Linked Training
Aligning training directly with Bank’s goals – so learning directly improves job performance and drives business results

Selective Impact Metric

5 Mn + page hits on the Digital HR platform (StarLIGHT) in ~24 months since launch

120%+ improvement in "Developing employees for emerging banking priorities"

Manpower Composition

Manpower Position	Numbers
Officer	29,666
Award Staff	22,700
Total	52,366

Staff Average Age	Numbers
<30	8,359
≥ 30 to 40	29,476
> 40 to <50	8,160



Learning & Development Initiatives



Operational Risk and Resilience for top executives of the Bank



Advanced Leadership for Women Executives
AGM & Above



GEN AI Use Cases and Digital Products



Acquisition of new **Learning Management System (LMS)**



Inclusive Service training for front line staff: regional language, sign language etc.



Cross Institution / Bank Training to progress from "In house" to "Industry Level".



Bank-wide Inclusivity: Disability Awareness Sensitisation
E-learning for All Employees



Environmental, Social & Governance (ESG) Updates Q1 FY 27



Environmental

- Bank continue to maintain **Care Edge ESG-1 Rating**, while improving composite score to 76.4.
- Impact:** Bank has completed impact assessment of its green finances. Cumulatively Bank has abated 0.78 Million Metric Tones of Co2 through advances in green sector.
- Green Finance exposure has **crossed ₹14,000 Crs** with renewable energy's share at 72% and that of sustainable water & waste management at 19%.
- In Q1 FY 27, Bank has garnered ₹917 crore of green deposits; Cumulative green deposits are at ₹1,880 crore.
- 32 sites of the Bank have been installed with solar panels. All three head office building are certified Green buildings and utilize 100% green energy to function.



Social

Inclusive Growth

- Accessible banking to the unbanked** 2.98 Cr + PMJDY accounts so far; Cumulative balance: ₹17,000 Cr+
- Over **21 lakh farmers** supported through KCC
- Total beneficiaries under PM Svanidhi scheme stands at 7.91 lakh small vendors; Total sanction limit: ₹1,200 Cr

Women Empowerment

- Financed over **3.57 lakh women SHG groups**.
- 37%** of our total **47 lakh MUDRA account** beneficiaries are women. In total, **25%** of our **MSME advances** have been availed by women borrowers.

Investing back in communities we serve

- 50%** CSR Spending towards Health & Family Welfare.
- Over **4.42 lakh** individuals trained through RSETIs in FY26.

Diversity

- Women constitute **30%** of workforce.
- 2.6%** of staff comprises of differently abled persons.
- 71** of employees are from sports fraternity who excel in various National and International events.



Governance

- Well defined **corporate governance policies**.
- Whistle blower** policy – enhancing transparency.
- A culture of **integrity & honesty** is nurtured through strong ethical codes.
- Prevention** of sexual harassment of women at workplace policy.
- Well defined **business continuity plan** for seamless transition in unexpected circumstances.
- Strong priority on **cyber security & fraud risk management**.
- Over **2 lakh man hours of training** to employees in various banking aspects.





Customer Service Excellence

CRM Next

End-to-End Complaint & Grievances Redressal Mechanism



Various Level Intake

Digital platform, Email, Social Media, Internet & Mobile banking, Bank's website portal & Branches



Regulatory Channel

Smooth workflow for Banking Ombudsman, CPGRAMS etc.



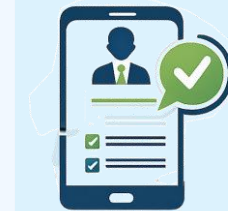
Automate Flow

Immediate acknowledgement With Tracker ID for future reference for resolution and also generated alert through SMS or Email.

Initiatives for Customer CRM Next Service Excellence



Customer Excellence Branch Banking Department (CEEB) For better customer Redressal and coordination with all level including DFS , CEEB department was formed to provide 360- degree solution to end-to-end customer service .



Star Sampark

A Digital platform was formed for better customer Redressal on real-time basis.



Escalation Matrix

Five level automated escalation System to ensure timely resolution.





BOI FCNR SUPER YIELD

A Smarter Way to Grow Your USD Deposits
Exclusively designed for NRIs & PIOs

Attractive returns up to **6.50%***

- Deposit tenure of 3-5 years
- Lock-in period of 12 months
- Invest in USD without currency conversion

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Star Lakshmi

Designed exclusively for Women

- ₹1500 Lakme salon e-gift card** (quarterly)
- ₹500 Nykaa vouchers** (quarterly)
- ₹250 Mynta, Flipkart vouchers** (quarterly)
- Complimentary health check-up** Pap Smear and Mammography (annual)
- Complimentary OTT subscription** (annual)
- Complimentary domestic lounge access** (8 per year)

Terms and conditions apply

ECLGS 5.0

FINANCIAL SUPPORT WHEN YOUR BUSINESS NEEDS IT MOST

Introducing Emergency Credit Line Guarantee Scheme (ECLGS) 5.0. Designed to help eligible MSME & Non-MSME borrowers manage short-term liquidity requirements with flexible repayment and government-backed assurance.

- UP TO ₹100 CR ASSISTANCE
- UP TO 60-MONTH TENURE
- NIL GUARANTEE FEE
- NO PREPAYMENT CHARGES

AVAILABLE FOR MSME & NON-MSME BORROWERS MEETING SCHEME CRITERIA.

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ROI **6.85% p.a.**

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CHOOSE THE RIGHT LOAN FOR YOUR NEEDS

HOME LOAN

Starting from **7.10% p.a.**

- No upper loan limit
- EMI from ₹672/Lakh
- Overdraft Facility
- Construction, Top-up, Renovation
- Free Accidental Insurance upto ₹5 Crores

Build Your Dream Home

VEHICLE LOAN

Starting from **7.60% p.a.**

- 100% On-road Finance*
- EMI from ₹1539/Lakh
- NIL Processing Charges for EVs
- Quick and minimal document processing

Drive Home Happiness

EDUCATION LOAN

Starting from **6.85% p.a.**

- No upper loan limit for selected institutions
- Repayment up to 15 Years (Excl. study and moratorium period)
- NIL Processing Charges
- Takeover / Balance Transfer Available
- Apply on PM Vidyalaxmi Portal (<https://pmvidyalaxmi.co.in/>)

Invest in Knowledge, Build Your Future

PM SURYA GHAR - MUFT - BOI STAR ROOFTOP SOLAR FINANCE LOAN

Starting from **5.75% p.a.**

- Finance up to 95% of Project cost
- NIL Processing Charges
- Maximum Loan Upto ₹6 Lakhs
- Repayment upto 10 Years
- Govt. Subsidy for eligible customers upto ₹78,000/-
- Apply on PM Surya Ghar Portal (pmsuryaghar.gov.in)

Clean Energy Today, Better Tomorrow

WHY BANK OF INDIA?

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- Minimal Documentation
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Udyami Vanita

- Specialized product to fuel the growth of women-led MSMEs
- ROI starting from 8.60% (RBLR+0.25%)
- Further concession of 0.25% against collateral
- Loan amount ₹10 Lakhs to ₹10 Cr
- Collateral free (upto ₹5 Cr)
- Dedicated Women RSM, free health check up, Merchant QR code, Net & Mobile banking
- Membership to MSME YOUNGPRENEUR CLUB

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A TESTAMENT TO TRANSPARENCY & INNOVATION

Bank Of India awarded the BAANKNET Excellence
in Price Discovery Award FY 2025-26



Bank of India wins the ET Rising Star of the Year Award



Recognised at The Economic Times Enterprise Security Awards 2026
for our commitment to cybersecurity excellence and digital trust.



Bank of India wins the Excellence in
Professional Banking Certifications award at
the IIBF L&D Leadership Meet 2026.

BANK OF INDIA – KENYA CENTRE WINS 4 HONOURS AT THE THINK BUSINESS BANKING AWARDS 2026





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