

Date: 25th September 2026

To,
National Stock Exchange of India Ltd.,
Exchange Plaza, Plot No. C-1, G Block,
Bandra Kurla Complex, Bandra – East,
Mumbai – 400051.
Security Code: ONEPOINT

BSE Limited
Phiroze Jeejeebhoy Towers,
Dalal Street,
Mumbai 400 001
Scrip Code: 544748

Sub.: Proceedings of the 18th Annual General Meeting (AGM) of One Point One Solutions Ltd("The Company").

Dear Sir/Madam,

Pursuant to Regulation 30 read with Schedule III of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, please find enclosed herewith Proceedings of the 18th Annual General Meeting (AGM) of the Company held on Friday, 25th September 2026, at 11:00 a.m., through Video Conference ("VC") / Other Audio Visual Means ("OAVM").

You are requested to take the above information on record.

For **One Point One Solutions Limited**



Pritesh Sonawane
Company Secretary & Compliance Officer
Place: Mumbai
ACS: 34943

Encl: As above

ONE POINT ONE SOLUTIONS LIMITED

Corporate Office: C-42, TTC Industrial Area, MIDC, Village Pawane, Navi Mumbai, Maharashtra- 400 705.

T. 022 6687 3800 F. 022 6687 3889 CIN: L74900MH2008PLC182869 website: www.1point1.com

Reg. Office: Unit no. 501, 5th Floor, Naman Centre, G Block, C-31, Bandra Kurla Complex, Bandra (E), Mumbai 400051, Maharashtra, India
Mumbai. Gurgaon. Indore. Bangalore. Chennai

PROCEEDINGS/OUTCOME OF THE EIGHTEENTH ANNUAL GENERAL MEETING (AGM) OF ONE POINT ONE SOLUTIONS LIMITED HELD ON FRIDAY, 25th SEPTEMBER 2026 AT 11:00 A.M., THROUGH VIDEO CONFERENCE ("VC") / OTHER AUDIO VISUAL MEANS ("OAVM")

PRESENT:

Mr. Akshay Chhabra	Chairman and Managing Director and Shareholder
Mr. Akashanand Karnik	Whole-time Director and Shareholder
Mr. Rushabh Vyas	Independent Director and Chairman of Audit Committee, Nomination and Remuneration Committee and Corporate Social Responsibility Committee
Mr. Chandrasekher Yerramalli	Independent Director and Chairman of Stakeholders Relationship Committee
Mr. Arjun Bhatia	Independent Director
Mrs. Shalini Pritamdasani	Non-executive Director and Representative of Tech Worldwide Support Private Limited

IN ATTENDANCE:

Mr. Pritesh Sonawane	Company Secretary
Mr. Sunil Kumar Jha	Chief Financial Officer
Mr. Rajiv Desai	Co-Founder, ResolX
Mr. Rahul Sarda	Representative of M/s. SIGMAC & Co., Statutory Auditors
Mrs. Nidhi Grover	Representative of M/s. Mihen Halani and Associates, Secretarial Auditor of the Company
Mrs. Shweta Gupta	Representative of M/s. Mihen Halani and Associates, Scrutiniser for the Annual General Meeting

Mr. Akshay Chhabra, Chairman took the Chair authorised Mr. Pritesh Sonawane, Company Secretary & Compliance Officer of the Company to conduct proceedings of the meeting. Mr. Pritesh Sonawane, Company Secretary & Compliance Officer, commenced the proceedings by welcoming all the members to the 18th Annual General Meeting of One Point One Solutions Limited. He informed the members that the meeting was being held through Video Conference ("VC") and Other Audio Visual Means ("OAVM") in compliance with the guidelines issued by the Ministry of Corporate Affairs, Government of India, vide General Circular No. 03/2025 dated September 22, 2025, read with General Circular No. 20/2020 dated May 5, 2020, and the Securities and Exchange Board of India under SEBI (LODR) Regulations, 2015.

He then took the members through certain important points regarding participation at the AGM. He informed that the facility of joining the AGM through VC/OAVM was being made available for members on a first-come-first-served basis. He stated that the attendance of members attending the AGM through VC/OAVM would be counted for the purpose of ascertaining the quorum under Section 103 of the Companies Act, 2013. He further informed that all members who had joined the meeting were by default placed on mute mode by the host to avoid any disturbance arising from background noise and to ensure smooth and seamless conduct of the meeting. He also stated that during the AGM, if a member faced any technical issue, he or she might contact the helpline number mentioned in the Notice of AGM.

He then requested Mr. Akshay Chhabra, Chairman and Managing Director of the Company, to conduct the further proceedings of the Meeting.

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ADDRESS BY MR. AKSHAY CHHABRA, CHAIRMAN AND MANAGING DIRECTOR:

Mr. Akshay Chhabra, Chairman and Managing Director welcomed all the members to the 18th Annual Genral Meeting (AGM) of the Company. He further informed that 41 members were present at the meeting in person and none by proxy and requisite quorum being present, Mr. Akshay Chhabra-Chairman called meeting to order and the Meeting commenced at 11.15 am (IST). He further informed that the Company is holding this meeting through Video Conference ("VC") and Other Audio Visual Means ("OAVM") in compliance with the directions as issued by the Ministry of Corporate Affairs, Government of India and Securities and Exchange Board of India("SEBI"). He further informed that the Chairman of the Audit Committee, Nomination and Remuneration Committee, and Stakeholders Relationship Committee were present at this meeting, along with the Statutory Auditors and Secretarial Auditors. Thereafter Mr. Akshay Chhanbra authorised Mr. Pritesh Sonawane - Company Secretary of the Company to conduct further proceedings of the meeting.

Mr. Pritesh Sonawane then introduced all the Board members, auditors, other officials of the company and scrutinisers on the dias. He further informed the members that the Company had received a letter of representation from Tech Worldwide Support Pvt. Ltd. along with a Board Resolution appointing an authorised representative under Section 113 of the Companies Act, 2013, in respect of 5,62,50,000 equity shares representing 21.39% of the total paid-up equity capital of the Company.

He stated that since there was no physical attendance of members at the AGM, the requirement of appointing proxies under Section 105 of the Companies Act, 2013, was not applicable. He further stated that since the meeting was being held through VC/OAVM, there would be no requirement of a Proposer and Seconder for the resolutions, and there would be no voting by show of hands or through ballot form.

He informed the members that the voting on all resolutions placed before the Annual General Meeting was either through remote e-voting or e-voting at the Annual General Meeting. The Company had engaged the services of MUFG Intime India Private Limited through its Instavote platform to provide e-voting facilities.

He further informed that the Board of Directors of the Company had appointed Mr. Miheh Halani (Membership No: F9926) (CP No: 12015) and in his absence Mrs. Shweta Gupta (Membership No: A25544), associates of M/s. Miheh Halani & Associates, Practicing Company Secretaries, as Scrutinizer to scrutinize the voting and remote e-voting and e-voting at the meeting process in a fair and transparent manner.

He stated that in compliance with the provisions of the Companies Act, 2013, the Statutory Registers were available for inspection by any member who wished to do so. Members might send their requests to the Company's email ID mentioned in the Notice. He informed that the Annual Report along with the Notice convening the 18th Annual General Meeting of the Company had already been sent to all shareholders. With the permission of the members, he took the Notice as read. Further, the members were informed that the Auditors' Report for the year ended 31st March, 2026 did not have any qualifications or observations and in terms of the provisions of Section 145 of the Companies Act, 2013, the same was not required to be read & with the concurrence of the members, the same was taken as read.

He then proceeded with the Agenda Items as per the Notice convening the 18th AGM of the Company, as under:

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Sr. No.	Particulars	Type of Resolution	Mode of Voting
Ordinary Business :			
1.	To consider and adopt the Audited Financial Statements (including audited standalone and consolidated financial statements) of the Company for the financial year ended March 31, 2026 and the reports of the Board of Directors and Auditors thereon:	Ordinary Resolution	Remote E-voting and E-voting at AGM
2.	To consider and re-appoint Mrs. shalini pritamdassani (DIN: 00073508), who retires by rotation and being eligible offers herself for re-appointment:	Ordinary Resolution	Remote E-voting and E-voting at AGM
3.	To consider and approve providing of loans/advances to One Point One Technology Labs Pvt. Ltd., a subsidiary company of the Company, in one or more tranches, up to an aggregate amount of ₹50 crores, under sections 185, 186 and 188 of the Companies Act, 2013 and Regulation 23(4) of the SEBI (Listing Obligations And Disclosure Requirements) Regulations, 2015:	Special Resolution	Remote E-voting and E-voting at AGM
4.	To consider and approve investments in any body corporate and loans and guarantees to any bodies corporate and persons, under section 186 of the Companies Act, 2013 and Regulation 23(4) of the SEBI (Listing Obligations And Disclosure Requirements) Regulations, 2015:	Special Resolution	Remote E-voting and E-voting at AGM
5.	To consider and approve the borrowing by the Board of Directors in excess of the aggregate of the company's paid-up share capital, free reserves and securities premium, under section 180(1)(c) of the Companies Act, 2013:	Special Resolution	Remote E-voting and E-voting at AGM
6.	To consider and approve issue of 15,00,000 warrants, convertible into equity shares on preferential basis to the person belonging to the non-promoter category:	Special Resolution	Remote E-voting and E-voting at AGM

He further informed the members that in compliance with the provisions of Section 108 of the Companies Act, 2013 read with Rule 20 of the Companies (Management and Administration) Rules, 2014, and Regulation 44 of SEBI (LODR) Regulations, 2015, the Company had provided to its members the facility to exercise their right to vote on the business items to be transacted at the Annual General Meeting by electronic means from 22nd September 2026 to 24th September 2026, in proportion to their shareholding.

He stated that the results of the e-voting would be placed on the website of the Company, www.1point1.com, and also on the websites of National Stock Exchange of India Ltd and BSE Limited, within 2 working days as required under Regulation 44(3) of SEBI (LODR) Regulations, 2015.

He informed the members that the Company had extended an invitation to shareholders to participate as Speaker Shareholders at the Annual General Meeting by registering their names. However, the Company had not received any request from any shareholder to become a Speaker Shareholder at the AGM. Thereafter Mr. Pritesh Sonawane invited Mr. Akashanand Karnik, Whole-time Director, to address the Shareholder.

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ADDRESS BY MR. AKASHANAND KARNIK, WHOLE-TIME DIRECTOR:

Mr. Akashanand Karnik welcomed the shareholders to the 18th Annual General Meeting and thanked them for their continued trust and confidence in the Company. He stated that it was his privilege to take the members through the global business transformation at One Point One Solutions Limited.

He informed the members that over the last several years, the Company had deliberately evolved from a domestic BPM company into a global Customer Experience and Enterprise Operations platform powered by technology and Agentic AI. He stated that the past year had marked a fundamental shift in technology and enterprise operations, with Artificial Intelligence having moved from experimentation to execution. The industry was shifting from measuring calls, transactions and capacity to measuring resolutions, productivity, conversion, retention and business impact. He stated that 1Point1 Solutions had anticipated this shift, invested ahead of the curve, and was now well positioned to lead the next era of enterprise CX. This was what the Company meant when it said it was "Wired for Outcomes."

He informed the members that the Company's position today was the result of deliberate transformation through disciplined execution, organic growth and strategic acquisitions. ITCube had strengthened the Company's KPO and digital transformation capability and its entry into North America; ITNITY had accelerated its AI journey; and Netcom BCC had expanded its global scale and nearshore presence across the Americas. Together, these investments had expanded the Company's capabilities, geographic reach and addressable market.

He further informed the members that FY26 had marked an important inflection point, as the Company's Dual Growth Engines — Global Human Services and ResolX Agentic AI — had begun operating as one integrated growth model. Global Human Services provided the operating foundation of global delivery scale, domain expertise and enterprise relationships. ResolX, a 1Point1 company, was the Company's proprietary Agentic AI platform providing Resolution-as-a-Service, enabling intelligent orchestration across voice, digital and backend workflows, and moving AI from assistance towards execution and measurable outcomes. The interaction between the two engines created four clear growth levers: geographic expansion; deeper client penetration and wallet share; AI-led productivity; and access to higher-value technology and outcome-based opportunities.

He stated that the global market was structurally shifting from traditional outsourcing towards AI-enabled, outcome-led operations, and the advantage would belong to companies that could integrate global execution, domain expertise and proprietary technology within one operating model. The Company increasingly owned more of the value chain across domain expertise, Customer Experience, Enterprise Operations, technology, data and AI.

He informed the members that ResolX was not built in a laboratory but was built and proven within live enterprise operations. As disclosed in the Annual Report, ResolX was live across 12 deployments with 7 enterprise customers spanning insurance, aviation, banking, automotive and digital assets. Enterprises had moved beyond curiosity about AI to a clear expectation of measurable business outcomes. That was precisely the opportunity the Company was addressing moving enterprises from conversations to resolutions, from activity to business impact.

He stated that as AI adoption increased, routine work would be increasingly automated while the Company's people focused on higher-value responsibilities requiring judgment, empathy and complex decision-making. This was not about replacing people with technology, but about combining human intelligence, domain knowledge and Agentic AI into a more intelligent, outcome-led operating model.

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He further stated that the Company's long-standing client relationships provided the foundation for this model. Across banking and financial services, insurance, telecom, government, healthcare, logistics, utilities, retail, entertainment and technology, consecutive renewals demonstrated sustained client value. The opportunity was not simply to win more clients, but to grow with existing clients taking on more workflows, greater complexity and a larger share of the value chain. As the Company took greater accountability for measurable outcomes, commercial models became increasingly aligned with the value it delivered.

He informed the members that a key milestone in this journey was the launch of Clariva, the Company's AI-powered medical record retrieval and summarisation solution. Clariva marked an important transition from using AI to improve the Company's operations, to building AI solutions that could be directly commercialised. This was the path the Company was building: from operating expertise to proprietary IP, from IP to solutions, and from solutions to AI-led revenue — with ResolX as the Agentic AI platform at the centre, and Clariva as a direct path to commercialising the Company's capabilities in a defined healthcare workflow.

He further informed the members that the Company's financial performance provided the foundation to scale this model with strength and ambition. In FY26, consolidated revenue from operations stood at ₹313.38 crore, up 22.2%; EBITDA was ₹90.35 crore; profit was ₹38.21 crore; and total comprehensive income grew 30.8%. These results reflected the strength of the business the Company had built and gave it the confidence to continue investing for the future.

He stated that the Company's evolution had been deliberate: first building the foundation, then going global, and now leading with AI. The Company was building a globally competitive, technology-led enterprise platform positioned across Customer Experience, Enterprise Operations, Digital Transformation and Agentic AI. The next decade would belong to organisations that brought together innovation with governance, speed with discipline and technology with accountability and these principles were at the heart of how the Company was building One Point One Solutions Limited.

He concluded by stating that the foundation had been built, the global footprint had been established, and ResolX and Clariva marked the beginning of the Company's AI monetisation journey. He stated: "We are Wired for Outcomes. Trusted to Lead. Built to Deliver." He thanked the Company's employees, clients, partners and, above all, the shareholders for being part of this journey, and then handed over to Mr. Rajiv Desai, Co-founder, ResolX, to take the members through the next phase of the Company's AI journey.

ADDRESS BY MR. RAJIV DESAI, CO-FOUNDER, RESOLX:

Mr. Rajiv Desai thanked Mr. Karnik and the shareholders for joining. He stated that ResolX had reached an important strategic inflection point, having moved from building and validating its Agentic AI capabilities to demonstrating their ability to deliver measurable outcomes in live enterprise environments, accurately and at scale. What began as a technology platform was now evolving into a growing portfolio of enterprise solutions with proven applications across customer experience, workforce productivity and business operations. He stated that the focus was now shifting from proving what AI can do to scaling what was already working, expanding where it could be applied and increasing the value created for every client relationship.

He informed the members that ResolX had 12 live deployments across seven enterprise clients, spanning insurance, banking, aviation, automotive and digital assets, including some of India's largest insurers, a leading European automobile giant, leading banks in Central America, a leading airline and globally recognised brands. Across these deployments, the AI was already handling 30% to 40% of

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eligible interactions and workflows, enabling human teams to focus on more complex and higher-value work. Improvements had been observed across speed, productivity, customer experience and workflow efficiency, giving greater confidence to expand both the depth and width of ResolX across more workflows and use cases.

He stated that the existing Resolution Suite, with Omvia, Prowise, Frequensee and PenPal, was already delivering outcomes across client operations. To accelerate expansion, two new enablers had recently been launched Rightfit and Nets. Rightfit extended ResolX into talent acquisition, enabling enterprises to engage, interview and assess candidates at scale. Nets extended it further into training and workforce readiness, giving employees continuous AI-powered practice and coaching before they entered live customer interactions. Together, these enablers strengthened the existing ecosystem, creating an integrated solution that could observe, understand, guide, practise, execute and improve across the enterprise workflow. With each new enabler, the number of enterprise problems ResolX could address increased, expanding its relevance across the organisation and creating more entry points into client accounts.

He further informed the members that the growth opportunity came from both depth and width. Depth meant expanding from one workflow into adjacent workflows within an existing client. Width meant taking proven capabilities into new functions, industries and geographies. He further added that the Company's operating heritage was a significant advantage, as these solutions were shaped by the workflows, data, operating challenges and customer interactions encountered every day through global operations. The Company had moved past the experimental stage and entered the stage of proving repeatability and scaling what works.

He informed the members regarding next phase will focus on three growth levers: deeper deployment, replication and ecosystem expansion. Deeper deployment meant expanding proven solutions across more workflows within existing clients. Replication allowed the Company to apply validated operational intelligence across similar enterprises, accelerating implementation and time to value. Ecosystem expansion, with Rightfit and Nets complementing Omvia, Prowise, Frequensee and PenPal, broadened the workflows and business functions the Company could address. Together, these levers expanded client penetration, accelerated scale and increased the value created from every deployment.

He stated that the Company's operations provided the workflows and domain intelligence; ResolX converted that intelligence into AI solutions; client deployments generated outcomes and learning; those outcomes strengthened the solutions; and proven solutions created opportunities to scale across clients, workflows and markets. This was the path from operational expertise to proprietary IP, from IP to solutions, and from solutions to AI-led revenue.

He concluded by stating that the ambition was not to add another layer of technology to enterprise operations, but to become an accountable partner for outcomes. As enterprises moved from measuring activity to measuring resolution, productivity, conversion, recovery, turnaround time and customer outcomes, the opportunity for ResolX expanded with them. The Company had already demonstrated that its AI could work in real enterprise environments and was now focused on taking that capability deeper into clients, wider across workflows and further into global markets. He stated: "From conversations to resolutions. From proven deployments to scaled AI. Built to solve, designed to outperform." He thanked the shareholders for their continued confidence as the Company scaled ResolX and built the future of Resolution-as-a-Service.

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After concluding his address, Mr. Rajiv Desai thanked the shareholders for their continued confidence as the Company scaled ResolX and built the future of Resolution-as-a-Service. He then handed over the proceedings to Mr. Pritesh Sonawane, Company Secretary.

Mr. Pritesh Sonawane thanked Mr. Rajiv Desai for his compelling presentation on ResolX and the Company's AI monetisation journey. He then informed the members that those who had not voted earlier through remote e-voting were requested to cast their vote during the course of the meeting through e-voting. He stated that the voting panel would be kept open for the next 30 minutes and requested all members who had not cast their vote through remote e-voting to cast their vote during that period through the e-voting platform provided for the 18th Annual General Meeting.

The members present during the Meeting who had not casted their vote through remote E-voting then casted their vote by E-voting at AGM.

Further, he informed the members that the results of the remote E-voting aggregated with results of E-voting at AGM will be placed on the website of the Company, www.1point1.com and also on the websites of National Stock Exchange of India Ltd (NSE) within 2 working days.

Mr. Pritesh Sonawane, Company Secretary, proposed a Vote of Thanks, expressing gratitude to the Chairman, Mr. Akshay Chhabra, all the Directors, Mr. Akashanand Karnik for his presentation on the global business transformation, Mr. Rajiv Desai for his presentation on ResolX, Mr. Sunil Kumar Jha, the Statutory Auditors, the Secretarial Auditors and Scrutinizers, MUFG Intime India Private Limited for the e-voting platform, and all the shareholders, employees, clients and partners for their continued trust and support. Thereafter since there being no other business items to be transacted at AGM he took note of conclusion of 18th Annual General Meeting of the Company subject to completion of signing and other related work pertaining to the meeting.

For One Point One Solutions Limited



Pritesh Sonawane
Company Secretary and Compliance Officer
Place: Mumbai
ACS: 34943
Date: 25 September 2026

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