

**MAHANAGAR TELEPHONE NIGAM LIMITED**

(A GOVERNMENT OF INDIA ENTERPRISE)

CIN L32101DL1986GOI023501

Registered and Corporate Office: Mahanagar Doorsanchar Sadan 5th Floor, 9 CGO Complex, Lodhi Road, New Delhi - 110 003. Tel: 011-24319020, Fax: 011-24324243, Website: www.mtnl.in, Email: mtnlcsc@gmail.com

MTNL/SECTT/SE/2026**September 16, 2026**

To, BSE Limited, Phiroze Jeejeebhoy Towers, Dalal Street, Fort, Mumbai – 400 001. Scrip Code: 500108	To, National Stock Exchange of India Limited (NSE) Exchange Plaza, Plot No. C/1, G Block Bandra Kurla Complex, Bandra (East), Mumbai – 400 051 Scrip Symbol: MTNL
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SUB: COMPLIANCE OF REGULATION 30 & 51 OF SEBI (LODR) REGULATIONS, 2015- DISCLOSURE OF EVENTS OR INFORMATION – DISCLOSURE OF IMPOSITION OF FINES OR PENALTIES BY TRAI - reg

Dear Sir,

In compliance of Regulation 30 & 51 of SEBI (LODR) Regulations, 2015 and in terms of sub-para 20 of para A of Part A of Schedule III, this is to inform you that MTNL has received order dated 14.09.2026 from Telecom Regulatory Authority of India (TRAI) for payment of financial disincentive amounting to Rs. 11,00,000/- (Rupees Eleven Lakhs only), for contravention of the provisions of regulation 9 and regulation 10 of the Standards of Quality of Service of Access (Wireline and Wireless) and Broadband (Wireline and Wireless) Service Regulations, 2024 (06 of 2024) by M/s. Mahanagar Telephone Nigam Limited for Access Service (Wireline) for the quarter ending September 2025. & Rs. 5,70,000 (Rupees Five Lakh Seventy Thousand only) for contravention of the provisions of regulation 13 of the Standards of Quality of Service of Access (Wireline and Wireless) and Broadband (Wireline and Wireless) Service Regulations, 2024 (06 of 2024) by M/s. Mahanagar Telephone Nigam Limited for Access Service (Wireline) for the month of September 2025 respectively. The order was received on 15.09.2026.

Details pursuant to Sub-Para 20 of Para A of Part A of Schedule III is attached herewith.

Kindly take the same on record.

Thanking You
Yours Faithfully

(RATAN MANI SUMIT)
COMPANY SECRETARY

DETAILS OF IMPOSITION OF FINE OR PENALTY DURING THE QUARTER IN TERMS OF SUB -PARA 20 OF PARA A OF PART A OF SCHEDULE III ARE GIVEN BELOW

S. No.	Name of the Authority	Nature and details of the action(s) taken, initiated or order(s) passed	Date of receipt of direction or order, including any ad-interim or interim orders, or any other communication from the authority	Details of the violation(s)/contravention(s) committed or alleged to be committed	Impact on financial, operation or other activities of the listed entity, quantifiable in monetary terms to the extent possible
1.	TRAI	Financial Disincentive of Rs. 11,00,000/-	TRAI order dated 14.09.2026 for Rs 11,00,000/- Penalty.	Contravention of the provisions of regulation 9 and regulation 10 of the Standards of Quality of Service of Access (Wireline and Wireless) and Broadband (Wireline and Wireless) Service Regulations, 2024 (06 of 2024) by M/s. Mahanagar Telephone Nigam Limited for Access Service (Wireline) for the quarter ending September 2025.	Total Penalty of Rs. 11,00,000/- Further, there is no material impact on the Financial, operation or other activities of MTNL.
	TRAI	Financial Disincentive of Rs.5,70,000/-	TRAI order dated 14.09.2026 for Rs 5,70,000/- Penalty.	Contravention of the provisions of regulation 13 of the Standards of Quality of Service of Access (Wireline and Wireless) and Broadband (Wireline and Wireless) Service Regulations, 2024 (06 of 2024) by M/s. Mahanagar Telephone Nigam Limited for Access Service (Wireline) for the month of September 2025.	Total Penalty of Rs. 5,70,000/- Further, there is no material impact on the Financial, operation or other activities of MTNL.