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June 01, 2026

RBI launches Survey on Computer Software and Information Technology Enabled Services (ITES) Exports: 2025-26

The Reserve Bank has launched its annual survey on Computer Software and Information Technology Enabled Services (ITES) Exports for [2025-26](#).

The survey collects data on various aspects of computer services exports as well as exports of information technology enabled services (ITES) and business process outsourcing (BPO) services. The aggregated survey results are disseminated in public domain besides being used in the compilation of India's external sector statistics.

The survey schedule for the 2025-26 round is required to be filled in by all software and ITES/BPO services exporting entities. The format of the ITES survey schedule has been updated for the current round. The soft form of this survey schedule (both in [Hindi](#) and [English](#)) is available on the RBI's website under the head 'Regulatory Reporting' → '[List of Returns](#)' → 'Return Name' → 'ITES - Survey Schedule' [or under the head '[Forms](#)' (available at the bottom of the home page) and sub-head '[Survey](#)' → Computer Software and Information Technology Enabled Services (ITES) Exports for 2025-26], which can be duly filled and submitted via [email](#). The due date to submit the survey response is **July 15, 2026**.

This survey round is being conducted through survey module of Centralised Information Management System (CIMS) enabling web-based submission with built-in data consistency checks for data quality assurance and automated email acknowledgement on successful submission facility. The facility to submit excel based survey responses through existing SMS system is also available in parallel.

For this purpose, the respondent entities will get survey launching email from both the systems, i.e., from email ID: surveysoftex@rbi.org.in (existing SMS system) as well as no-reply-cims@rbi.org.in (through CIMS portal). The reporting entities are requested to send their response in excel based form via e-mail to surveysoftex@rbi.org.in as well as by login to the CIMS portal through link received from e-mail ID: no-reply-cims@rbi.org.in. Alternatively, reporting entities are requested to open the self-registration link (URL: <https://cims.rbi.org.in/#/login?responders> [Click: New Registration]) and create login credential and submit the response through online web-based form in the CIMS portal. This existing excel-based reporting system will be decommissioned from the next round of the survey.

The instructions are provided in [FAQs](#) and, in case of any query or clarification, kindly contact us at itesquery@rbi.org.in or given below address.

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Please [click here](#) to send email.

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