

KRYSTAL INTEGRATED SERVICES LIMITED

(FORMERLY KNOWN AS KRYSTAL INTEGRATED SERVICES PRIVATE LIMITED)



August 05, 2026

KISL/CS/SE/41/2026-27

The Department of Corporate Services BSE Limited General Manager Floor 25, Phiroze Jeejeebhoy Towers, Dalal Street, Mumbai 400 001 Scrip Code: 544149	National Stock Exchange of India Limited Exchange Plaza, Plot no. C/1, G Block, Bandra-Kurla Complex, Bandra (E), Mumbai - 400 051 Scrip Symbol: KRYSTAL
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Dear Sir/Madam,

Sub.: Communication to Shareholders - Intimation on Tax Deduction on Dividend

We refer to our earlier communication dated May 07, 2026 informing that the Board of Directors at their Meeting held on May 07, 2026 have recommended payment of final dividend for the Financial Year 2025-26 @ Rs. 1.50 per equity share of face value of Rs. 10/- subject to approval by the Members at the ensuing 25th Annual General Meeting. The record date for the aforesaid dividend is Friday, September 11, 2026.

As per Income Tax Act, 2025, dividend income will be taxable in the hands of the shareholders and the Company is required to Deduct Tax at Source (TDS) at the time of making the payment of dividend to shareholders at the prescribed rates.

In this regard, a detailed communication enumerating the provisions on tax deduction on dividend and the exemptions available along with documentary requirements has already been sent to all shareholders whose email ids are registered (copy enclosed).

This communication is also made available on the website of the company at <https://krystal-group.com/dividend-information/>

This is for your information and records.

Thanking You,

For Krystal Integrated Services Limited
(Previously known as Krystal Integrated Services Private Limited)

Manishkumar Sangani
Company Secretary & Compliance Officer
Membership Number: A24871

Encl.: as above



KRYSTAL INTEGRATED SERVICES LIMITED

(Formerly known as Krystal Integrated Services Private Limited)

Regd. Office: Krystal House 15A 17, Shivaji Fort CHS, Duncans Causeway Road, Mumbai – 400 022, Maharashtra, India CIN: L74920MH2000PLC129827

Tel: 022-4747 1234, 022- 4353 1234 E-mail: company.secretary@krystal-group.com

Website: www.krystal-group.com/

Date: August 05, 2026

Dear Shareholder,

Subject: Deduction of tax at source on dividend

1. Declaration of Dividend

1. We are pleased to inform you that the Board of Directors ("Board") of Krystal Integrated Services Limited, ("the Company") at its meeting held on Thursday, 7th May 2026, has recommended a dividend @ Rs. 1.5/- per equity share of the face value of Rs.10/- each, for the Financial Year ended 31st March 2026.

1.2. The Record Date for dividend is fixed as Friday, 11th September, 2026.

1.3. The Dividend, if declared, at the ensuing Annual General Meeting ("AGM") scheduled to be held on Tuesday, 22nd September 2026, will be paid within the time allowed under the law.

2. Taxability of Dividend Income

As per Income Tax Act, 2025 ("Act") dividend paid and distributed by a company is taxable in the hands of shareholders. Thus, companies paying dividend are required to withhold tax (TDS) on dividend paid to Resident and Non-Resident shareholders at the rates applicable & prescribed in the Act or Tax Treaty, as the case may be. The relevant details are given in Para A & B below.

A. For Resident shareholders-

2.1. TDS is applicable pursuant to Sr. No. 7 of Section 393(1) of the Act.

2.2. To briefly state, dividend will be paid to a resident shareholder after deducting the tax at source as under:

Particulars	Applicable Rate	Documents/Action required from shareholder (if any)
1. Individuals (if aggregate dividend exceeds Rs. 10,000/-) / HUF/ Indian Company/ AOP/ BOI/ Trust (except as specified in (2) below):		
With PAN	10%	-
Without PAN/ Invalid PAN/ Inoperative PAN/	20%	-

Resident individual claiming exemption from TDS	NIL	Self-attested copies of: 1. Declaration in form 121 2. PAN card Note that Form 121 of the Income Tax Rules 2026 (which replaces the form 15G & 15H as per Income Tax Rules 1962) should be downloaded from the below link. Shareholders are required to fill part A (in full; including the declaration thereto) and part B (at Sr. No. 8 to 18 only). Company specific details in Part B have been pre-filled. Click here to download Form 121
2. Others		
An Insurance Company as specified under Section 393(4) Sr. No. 10 of the Act (Section 194 of Income Tax Act, 1961 ("old Act"))	NIL	Self-attested copies of: 1. Declaration in the format prescribed by the company that the insurance company is the beneficial owner of shares. 2. PAN Card; and 3. Registration certificate issued by IRDAI.
Mutual Fund specified under Sch. VII (20) of the Act (Section 10(23D) of the old Act)	NIL	Self-attested copies of: 1. Declaration in the format prescribed by the company that the Mutual Fund is governed by provision of Sch. VII (20) of the Act (Section 10(23D) of the Old Act); 2. PAN card 3. Registration certificate issued by SEBI.
Alternative Investment Fund (AIF) established in India under Sch. V (1) of the Act (Section 10(23FBA) of the old Act)	NIL	Self-attested copies of: 1. Declaration in the format prescribed by the company that the AIF's income is exempt under Sch. V (1) of the Act (Section 10(23FBA) of the old Act) and that it is established as Category I or II AIF under the SEBI regulations; 2. PAN card 3. Registration certificate issued by SEBI.

New Pension System Trust governed by Sch. VII(41) of the Act [Section 400(1) read with section 536(2)(j) of the Act read with CBDT Circular No. 18/2017] (Section 10(44) read with section 197A(1E) of the old Act)	NIL	Self-attested copies of: 1. Declaration in the format prescribed by the company that the NPS is governed by the Sch. VII (41) of the Act (Section 10(44) read with section 197A(1E) of the old Act); 2. PAN card 3. Registration certificate issued by PFRDA.
Corporation established by or under a Central Act governed by Section 393(5) of the Act (Section 196 of the old Act)	NIL	Appropriate documentary evidence (including but not limited to certificate of Registration) that the corporation is covered u/s 393(5) of the Act.

B. For Non-Resident shareholders-

2.3. TDS is applicable pursuant to Section 393(2) of the Act.

2.4. To briefly state, dividend will be paid to a non-resident shareholder after deducting the tax at source as under:

Particulars	Applicable Rate	Documents/Action required from shareholder (if any)
Foreign Institutional Investors (FIIs) / Foreign Portfolio Investors (FPIs)	20% (plus applicable surcharge and cess)	Self-attested copies of: 1. Declaration that the investment in shares has been made under the general FDI route or under the FPI route. 2. Self -attested copy of SEBI Registration certificate.
Other Non-resident shareholders	20% (plus applicable surcharge and cess)	-
Lower rate prescribed under the tax treaty which applies to the non-resident shareholder/FPI/FII	Tax Treaty Rate (DTAA)	Self-attested copies of: 1. Tax Residency Certificate valid for the period 1st April 2026 to 31st March 2027 obtained from the tax authorities of the Country of which the shareholder is a resident. 2. Acknowledgement of Form – 41 under Income Tax Rules 2026 (Form 10F under Income Tax Rules 1962) submitted electronically at Income Tax Portal.

		3. Self-declaration primarily covering the following: - Eligibility to claim tax treaty benefits based on the tax residential status of the shareholder, including having regard to the Principal Purpose Test (if any), introduced in the applicable tax treaty with India. - Shareholder receiving the dividend income is the beneficial owner of such income. - Shareholder does not have Permanent Establishment / fixed base in India in accordance with the applicable tax treaty or Dividend income is not attributable/ effectively connected to any Permanent Establishment & fixed base in India.
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All declarations/ forms (in the prescribed format) can be downloaded from the following link:

[Click here](#) to download Form 121

[Click here](#) to download Form 41

[Click here](#) to download Declaration by resident shareholders

[Click here](#) to download Declaration by non-resident shareholders

3. Lower withholding tax certificate.

As per Section 395 of the Act (Section 197 of the old Act), if lower withholding tax certificate is obtained by a shareholder from Indian Income Tax Department, tax will be deducted at the rate specified in the said certificate, subject to the shareholder furnishing a self-attested copy of the certificate. The certificate should be valid for 1st April 2026 to 31st March 2027 and should cover income from dividend & name of the Company.

4. Eligible unit in IFSC (Gift city).

As per Section 400(1) read with Sec. 147 of the Act read with Section 536(2)(j) of the Act, (Sections 197A(1F) and 80LA of the old Act), tax is not required to be deducted at source on dividend received by an eligible unit in IFSC (Gift city). Self-attested copies of Form 1, as notified by CBDT on 1st April 2024 vide notification No. 28/2024 (extended by Notification No. 67/2025 dated 20 Jun 2025), duly filled, must be furnished.

5. Shareholders holding shares in multiple accounts under different status / category

Shareholders holding shares in multiple demat accounts under different status/categories, but under a single PAN, shall be subject to TDS at the higher of the tax rates applicable to each such status/category. Accordingly, the higher applicable rate will be applied on the aggregate shareholding held across all demat accounts linked to the same PAN.

6. Transferring credit to the beneficial owner

In cases where the shareholder is merely a custodian of the shares and, accordingly, not the beneficial owner of the dividend payable in respect thereof, then, in order to effect TDS to the credit of the beneficial owner of dividend income, the custodian shareholder may provide a declaration prescribed under Rule 203 of the Income Tax Rules, 2026 (Rule 37BA of the Income Tax Rules, 1962). The aforesaid declaration shall contain-(i) name, address, PAN and residential status of the person to whom credit is to be given(ii) payment in relation to which credit is to be given; and(iii) the reason for giving credit to such person. Any declaration received after the last date of submission mentioned hereinafter, cannot be considered by the Company.

7. Other Information

7.1. As per the latest information available with the Depositories (NSDL / CDSL) or with the Registrar to an Issue and Share Transfer Agent (RTA) (MUFG Intime India Private Limited (Formerly Link Intime India Private Limited)), shareholders will be classified either as Resident or Non-Resident and also sub-classified as Individual / Company / Firm / HUF / AOP / Trust / other entity based on their Permanent Account Number (PAN).

7.2. Shareholders holding shares in dematerialized mode, are requested to update their records such as tax residential status, legal entity status, permanent account number (PAN), registered email addresses, mobile numbers and other details with their relevant depositories through their depository participants and shareholders holding shares in physical mode are requested to furnish details to the Company's Registrar to an Issue and Share Transfer Agent - MUFG Intime India Private Limited (Formerly Link Intime India Private Limited).

7.3. Shareholders are requested to submit/update bank account details with your depository participant, in case shares are held in dematerialized mode, to receive dividend credit directly in the bank account. In case of physical shareholding, shareholders are required to send the letter duly signed by the first shareholder, along with duly filled in and signed form ISR1, ISR2, and SH13 with necessary attachments and a self-attested copy of PAN card to the Company's Registrar to an Issue and Share Transfer Agent - MUFG Intime India Private Limited (Formerly Link Intime India Private Limited).

7.4. Pursuant to the amendment to Regulation 12 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 effective from 19 November 2025, the Company would be unable to pay dividends through physical instruments to shareholders whose bank account details are not updated. Such shareholders are requested to register their Bank account details with the DP in case of shares held in demat form, or with the RTA in case of shares held in physical form by submitting Forms ISR 1, ISR 2 and SH 13 along with requisite documents.

All documents/ details/ declarations (in the prescribed format) except those in para 7.3 para above are to be uploaded on <https://web.in.mpms.mufg.com/formsreg/submission-of-Form-121-41.html>

Considering the large volumes and effectuate prompt disbursement of the dividend to the shareholders, last date for submission of documents/ details/ declarations as applicable and/or required, in terms of para 1 to 6 above, is Tuesday, September 08, 2026. No communication on the tax determination / deduction shall be considered, if received beyond the said timeline.

In the event of any income tax demand (including interest, penalty, etc.) arising from any misrepresentation, inaccuracy or omission of information provided by the shareholder, such shareholder will be responsible to indemnify the Company and provide the Company with all information/ documents and co-operation in any relevant proceedings that may arise.

Shareholders will also be able to see the credit of TDS in Form 168 (Form 26AS of the Income Tax Rules, 1962), which can be downloaded from their e-filing account at <https://www.incometax.gov.in/iec/foportal>.

We seek your co-operation in the matter.

Thanking You,
Yours sincerely,
For Krystal Integrated Services Limited

Manishkumar Sangani
Company Secretary & Compliance Officer
Membership Number: A24871

Disclaimer: This communication shall not be treated as an advice from the Company. Shareholders should obtain the tax advice related to their tax matters from a tax professional

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