

**IN THE SUPREME COURT OF INDIA
CIVIL ORIGINAL JURISDICTION**

ARBITRATION PETITION NO.21/2026

REVNOMIX SOLUTIONS LLP

PETITIONER(S)

VERSUS

THE CONVO HOLDING LIMITED

RESPONDENT(S)

O R D E R

1. This petition under Section 11(5) of the Arbitration and Conciliation Act, 1996 (Act), seeks the appointment of a sole arbitrator to adjudicate disputes arising from an Agreement dated 10.04.2023 (Agreement), executed between the Petitioner and the Respondent to provide revenue management services to the Respondent.

2. Briefly observed, the Petitioner, Revnomix Solutions LLP, is a limited liability partnership having its registered office in Mumbai. The Petitioner is engaged in providing revenue management and data analytics services to entities in the hospitality industry. The Respondent-company, is a company

incorporated in Cyprus which owns, manages and operates hotel properties. The Respondent-company, vide the Agreement dated 10.04.2023, initially appointed the Petitioner to provide revenue management services in respect of the Respondent's three hotel properties. Vide the first addendum dated 09.08.2023, the Respondent engaged the Petitioner for a fourth hotel in Italy. As per the terms of the Agreement, the Respondent was required to pay consideration of a one-time setup fee of €450 per hotel, and monthly commission calculated at 1.5% of Total Room Revenue, payable in Euros upon the raising of monthly invoices. Vide the second addendum, the monthly commission was revised to 1.15% effective from 01.05.2024.

3. It appears that a dispute arose when the Respondent allegedly failed to make timely payment of monthly invoices from around September 2023 onwards, despite the Petitioner continuing to render services under the Agreement. Subsequently, by way of email dated 25.07.2024, the Respondent terminated the Agreement, which was accepted by the Petitioner. Thereafter, the parties entered into discussions for settlement of outstanding dues. The Petitioner asserts that, pursuant to such discussions, the Respondent vide communication dated 01.10.2024, agreed to pay 75% of the outstanding amounts. However, although this

proposal was accepted by the Petitioner, only part-payments were sought to be made by the Respondent.

4. In these circumstances, the Petitioner, issued a notice dated 17.10.2025 under Section 21 of the Act, invoking arbitration and proposing the name of Ms. Chandana Salgaonkar, Advocate as sole arbitrator. It is stated that the Respondent failed to respond to the notice within 30 days of receipt of the said notice. Hence, the Petitioner has filed the instant Petition under Section 11(5) of the Act.

5. We have heard learned counsel for the parties and perused the material placed on record.

6. Keeping in view the facts and circumstances recorded above and the relevant provision(s) under the agreement dated 10.04.2023, we deem it just and proper to allow the instant Arbitration Petition and appoint Mr. Ganesh Khemka, Advocate as the Sole Arbitrator to resolve the disputes between the parties. In terms of the arbitration agreement as well as subsequent communication between the parties, the seat of arbitration shall be Mumbai, India. Ordered accordingly.

7. The Arbitrator shall have the liberty to fix his own remuneration/fees.

8. Pending interlocutory applications, if any, also stand disposed of.

.....CJI.
(SURYA KANT)

.....J.
(JOYMALYA BAGCHI)

.....J.
(V. MOHANA)

NEW DELHI;
JULY 20, 2026

S U P R E M E C O U R T O F I N D I A
RECORD OF PROCEEDINGS

Petition(s) for Arbitration No(s).21/2026

REVNOMIX SOLUTIONS LLP

Petitioner(s)

VERSUS

THE CONVO HOLDING LIMITED

Respondent(s)

IA No. 104500/2026 - EXEMPTION FROM FILING C/C OF THE IMPUGNED
JUDGMENT

Date : 20-07-2026 This matter was called on for hearing today.

CORAM : HON'BLE THE CHIEF JUSTICE
HON'BLE MR. JUSTICE JOYMALYA BAGCHI
HON'BLE MRS. JUSTICE V. MOHANA

For Petitioner(s) : Mr. Chritarth Palli, AOR

For Respondent(s) :

UPON hearing the counsel the Court made the following
O R D E R

1. The petition is allowed in terms of the signed order.
2. All pending applications, if any, also stand disposed of.

(ARJUN BISHT)
ASTT. REGISTRAR-cum-PS

(PREETHI DILEEP KUMAR)
DY. REGISTRAR

(signed order is placed on the file)