

BEFORE THE SUPREME COURT SPECIAL LOK ADALAT
[SAMADHAN SAMAROH]

CIVIL APPEAL NO.5281/2025

PUNJAB NATIONAL BANK

Appellant(s)

VERSUS

ANURAG GUPTA

Respondent(s)

Date : 22-08-2026

PRESENT :

HON'BLE MR. JUSTICE MANOJ MISRA
HON'BLE MR. JUSTICE VIJAY BISHNOI
MS. MADHAVI DIVAN, SENIOR ADVOCATE
MR. ROHIT KUMAR SINGH, ADVOCATE-ON-RECORD

For Appellant(s) : Mr. M. T. George, AOR
Mrs. Susy Abraham, Adv.
Mr. Johns George, Adv.
Mr. Ashok Chandra, MD & CEO, PNB
Mr. Satyam Bharti, Law Officer, PNB

For Respondent(s) : Mr. Nikhil Jain, AOR
Ms. Divya Jain, Adv.

A W A R D

1. The State Consumer Redressal Commission, Lucknow awarded compensation of Rs.5 lacs plus interest to the respondent against the appellant. Appellant's appeal was dismissed by the National Consumer

Redressal Commission. Aggrieved therewith, this appeal has been filed.

2. As per office report dated 18.08.2026, parties have arrived at a settlement. The settlement deed dated 12.08.2026 placed on the record is signed by the appellant, Chief Manager of the Punjab National Bank, and the sole respondent - Anurag Gupta.

3. Under the settlement, the respondent - Anurag Gupta has received Rs.8,00,000/- towards full and final satisfaction of his claim, and he has made an endorsement that he will not press any further claim against the appellant.

4. The appeal is therefore disposed of in terms of the settlement. The settlement deed shall be made part of the award.

(ROHIT KUMAR SINGH, AOR)

(MADHAVI DIVAN, SR.ADV.)

J.
(VIJAY BISHNOI)

J.
(MANOJ MISRA)